

Devon Home Choice Management Board (April 2011) Monitoring Report

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For further information please contact:

Rupert Warren (rupert.warren@exeter.gov.uk) or Gary Pitman (gary.pitman@exeter.gov.uk)

Section 1: Housing Register Data

Table 1: Active (Active & Under Review Active) applicants by local authority & Band as at 19 April 2011

	Band A		Band B		Band C		Band D		Band E		Total	% of total
	No.	%	No.	%	No.	%	No.	%	No.	%		
East Devon	1	0%	189	6%	657	22%	887	29%	1,317	43%	3,051	8%
Exeter	3	0%	492	6%	1,132	14%	3,129	40%	3,159	40%	7,915	20%
Mid Devon	0	0%	80	4%	413	21%	454	23%	1,021	52%	1,968	5%
North Devon	1	0%	121	4%	479	17%	725	26%	1,424	52%	2,750	7%
Plymouth	16	0%	831	7%	2,595	22%	4,516	37%	4,107	34%	12,065	30%
South Hams	2	0%	130	6%	413	21%	497	25%	959	48%	2,001	5%
Teignbridge	6	0%	330	10%	848	25%	832	24%	1,442	42%	3,458	9%
Torbay	6	0%	301	8%	910	23%	1,040	26%	1,739	44%	3,996	10%
Torrige	3	0%	132	10%	314	24%	354	27%	524	39%	1,327	3%
West Devon	0	0%	111	7%	338	20%	387	23%	830	50%	1,666	4%
Total	40	0%	2,717	7%	8,099	20%	12,821	32%	16,522	41%	40,197	100%

Note: Percentages relate to the % of all Active & Under Review Active applicants

Table 2: Active (& Under Review Active) applicants by local authority & Bed Need as at 19 April 2011

	1 Bed Need		2 Bed Need		3 Bed Need		4 Bed Need		5+ Bed Need		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	
East Devon	1,579	52%	923	30%	438	14%	100	3%	11	0%	3,051
Exeter	4,979	63%	2,001	25%	732	9%	168	2%	35	0%	7,915
Mid Devon	963	49%	658	33%	275	14%	65	3%	7	0%	1,968
North Devon	1,437	52%	786	29%	397	14%	107	4%	25	1%	2,752
Plymouth	6,928	57%	3,399	28%	1,357	11%	328	3%	53	0%	12,065
South Hams	1,053	53%	633	32%	259	13%	47	2%	9	0%	2,001
Teignbridge	1,716	50%	1,142	33%	456	13%	114	3%	30	1%	3,458
Torbay	1,916	48%	1,297	32%	593	15%	155	4%	35	1%	3,996
Torrige	621	47%	477	36%	171	13%	47	4%	11	1%	1,327
West Devon	920	55%	488	29%	200	12%	49	3%	9	1%	1,666
Total	22,112	55%	11,804	29%	4,878	12%	1,180	3%	225	1%	40,199

Note: Percentages relate to the % of all Active & Under Review Active applicants

Table 3: Active (& Under Review Active) applicants by Band & Bed Need as at 19 April 2011 (Devon figure)

BAND	1 Bed Need		2 Bed Need		3 Bed Need		4 Bed Need		5+ Bed Need		Total	% of total
	No.	%	No.	%	No.	%	No.	%	No.	%		
A - Emergency	19	0%	13	0%	6	0%	2	0%	0	0%	40	0%
B - High Need	1,062	3%	914	2%	397	1%	202	1%	142	0%	2,717	7%
C - Medium Need	2,658	7%	3,070	8%	1,721	4%	619	2%	31	0%	8,099	20%
D - Low Need	10,055	25%	1,942	5%	634	2%	154	0%	36	0%	12,821	32%
E - No Housing Need	8,318	21%	5,865	15%	2,120	5%	203	1%	16	0%	16,522	41%
Total	22,112	55%	11,804	29%	4,878	12%	1,180	3%	225	1%	40,199	100%

Note: Percentages relate to the % of all Active & Under Review Active applicants

Table 4: Change in the number of Active Applicants between 22 January 2010 and 19 April 2011

	Number of Active Applicants				Change since 22 January 2010	
	22 Jan 10	24 Mar 10	4 Jan 11	19 April 11	No.	%
East Devon	1,022	1,528	2,737	3,051	2,029	199%
Exeter	5,656	5,656	7,341	7,915	2,259	40%
Mid Devon	962	1,224	1,801	1,968	1,006	105%
North Devon	2,475	2,435	3,476	2,752	277	11%
Plymouth	6,794	7,811	11,095	12,065	5,271	78%
South Hams	610	997	1,811	2,001	1,391	228%
Teignbridge	1,285	1,970	3,033	3,458	2,173	169%
Torbay	263	1,900	3,659	3,996	3,733	1,419%
Torridge	544	766	1,232	1,327	783	144%
West Devon	758	959	1,529	1,666	908	120%
Total	14,713	25,246	37,714	40,199	25,486	173%

Table 5: Active (& Under Review Active) applicants by application type & local authority as at 19 April 2011

	Application Type								Total No.
	General		Homeless		Transfer		Not specified		
	No.	%	No.	%	No.	%	No.	%	
East Devon	2,378	78%	48	2%	435	14%	190	6%	3,051
Exeter	7,496	95%	188	2%	230	3%	1	0%	7,915
Mid Devon	1,509	77%	12	1%	440	22%	7	0%	1,968
North Devon	2,181	79%	17	1%	548	20%	4	0%	2,750
Plymouth	9,366	78%	110	1%	2,572	21%	31	0%	12,079
South Hams	1,541	77%	15	1%	434	22%	13	1%	2,003
Teignbridge	2,592	75%	16	0%	726	21%	125	4%	3,459
Torbay	3,291	82%	61	2%	271	7%	378	9%	4,001
Torrige	1,047	79%	16	1%	264	20%	1	0%	1,328
West Devon	1,352	81%	7	0%	247	15%	60	4%	1,666
Total	32,753	81%	490	1%	6,167	15%	810	2%	40,220

Table 6: Active (& Under Review Active) applications placed in the Emergency Band (A) by reason & local authority

	No.of Active applicants	No in Band A	Percentage in Band A	Emergency Disrepair	Urgent Health & Wellbeing Need	Escape Violence	Unspecified
East Devon	3,085	1	0.03%	0	0	1	0
Exeter	7,962	3	0.03%	0	3	0	0
Mid Devon	1,969	0	0	0	0	0	0
North Devon	2,750	3	0.1%	0	3	0	0
Plymouth	12,093	16	0.1%	0	2	13	1
South Hams	1998	2	0.1%	2	0	0	0
Teignbridge	3,460	6	0.17%	0	5	1	0
Torbay	3,998	6	0.15%	0	3	2	1
Torrige	1,328	3	0.2%	0	3	0	0
West Devon	1,664	0	0	0	0	0	0
Total	40,307	40	0.1%	2	19	17	2

Table 7 (part 1): Active (& Under Review Active) applicants by local authority & ethnicity as at 19 April 2011

	East Devon		Exeter		Mid Devon		North Devon		Plymouth		Devon Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Asian/Asian British	21	1%	78	1%	4	0%	5	0%	80	1%	247	1%
Black/Black British	3	0%	72	1%	6	0%	3	0%	106	1%	215	1%
Chinese	0	0%	11	0%	0	0%	0	0%	10	0%	25	0%
Mixed	12	0%	63	1%	4	0%	10	0%	82	1%	228	1%
White	2,994	97%	6,645	84%	1,923	98%	2,690	98%	10,826	90%	37,113	92%
Other	19	1%	86	1%	8	0%	27	1%	194	2%	444	1%
Prefer not to say	36	1%	638	8%	23	1%	15	1%	779	6%	1,642	4%
Not specified	4	0%	324	4%	1	0%	0	0%	2	0%	364	1%
Total	3,089	100%	7,917	100%	1,969	100%	2,750	100%	12,079	100%	40,278	100%

Table 7 (part 2): Active (& Under Review Active) applicants by local authority & ethnicity as at 19 April 2011

	South Hams		Teignbridge		Torbay		Torrige		West Devon		Devon Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Asian/Asian British	7	0%	15	0%	31	1%	1	0%	5	0%	247	1%
Black/Black British	1	0%	5	0%	14	0%	2	0%	3	0%	215	1%
Chinese	2	0%	0	0%	2	0%	0	0%	0	0%	25	0%
Mixed	10	0%	7	0%	34	1%	2	0%	4	0%	228	1%
White	1,927	96%	3,388	98%	3,790	95%	1,310	99%	1,620	97%	37,113	92%
Other	7	0%	19	1%	72	2%	3	0%	9	1%	444	1%
Prefer not to say	47	2%	25	1%	44	1%	10	1%	25	1%	1,642	4%
Not specified	2	0%	10	0%	19	0%	0	0%	2	0%	364	1%
Total	2,003	100%	3,469	100%	4,006	100%	1,328	100%	1,668	100%	40,278	100%

Section 2: Advert Data (Note: Some homes are advertised more than once, e.g. if they weren't let on the first advert etc)

Table 8: Adverts by landlord and local authority (1 Jan 10 – 31 March 11)

	East	Exeter	Mid	North	Plymouth	South H	Teignbridge	Torbay	Torrige	West	Total
Affinity Sutton	0	9	0	0	100	0	11	0	0	0	120
Cornerstone	12	51	2	0	0	0	2	0	0	0	67
DCHA	71	53	18	134	264	31	41	22	54	33	721
East Devon DC	351	0	0	0	0	0	0	0	0	0	351
Exeter CC	0	269	0	0	0	0	0	0	0	0	269
Guinness	5	37	10	2	33	13	32	14	0	14	160
Hanover HA	0	0	0	1	2	0	0	0	0	0	3
Hastoe HA	37	0	1	1	3	0	5	0	0	24	71
Housing 21	0	0	0	0	1	0	0	0	0	0	1
Jephson HA	0	0	0	0	8	0	0	0	0	0	8
Magna HA	17	25	0	7	0	0	0	5	23	34	111
Magna West Somerset	0	0	1	1	0	0	0	0	0	0	2
Methodist Homes	0	0	0	1	0	0	0	0	0	0	1
Mid Devon DC	0	0	218	0	0	0	0	0	0	0	218
North Devon Homes	0	0	0	219	0	0	0	0	0	0	219
Plymouth Charity Trust	0	0	0	0	1	0	0	0	0	0	1
PCH	0	0	0	0	1,123	0	0	0	0	0	1,123
Raglan Housing	3	0	14	0	0	0	0	19	0	0	36
Riviera	0	0	0	0	0	0	0	200	0	0	200
Sanctuary HA	23	8	7	33	80	8	23	41	4	34	261
Sarsen HA	2	3	3	0	19	0	0	0	0	4	31
Signpost HA	5	49	7	13	42	3	0	24	6	1	150
South Devon Rural	0	4	0	0	0	11	0	0	0	3	18
South Hams DC	0	0	0	0	0	3	0	0	0	0	3
South Western HS	0	0	17	0	0	6	0	0	0	6	29
Sovereign	8	62	3	4	73	6	7	3	0	0	166
Tamar	0	0	0	0	49	0	0	0	0	0	49
Tarka	0	0	0	0	0	0	0	0	192	0	192
Teachers' HA	0	0	0	0	0	0	0	7	0	0	7
Teign Housing	0	0	0	0	0	0	316	0	0	0	316
Tor Homes	2	0	0	0	24	314	15	25	0	40	420
West Devon Homes	0	0	0	0	0	0	0	0	0	155	155
Westcountry	0	9	40	0	60	15	60	100	0	27	311
Yarlington	13	0	0	0	0	0	0	0	0	0	13
Total	549	579	341	416	1,882	410	512	460	279	375	5,803

Table 9: Adverts by landlord and size of property (1 Jan 10 – 31 March 11)

	1 Bed		2 Bed		3 Bed		4 Bed		5 Bed		Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Affinity Sutton	45	38%	64	53%	8	7%	3	3%	0	0%	120	2%
Cornerstone	24	36%	26	39%	14	21%	3	4%	0	0%	67	1%
DCHA	290	40%	298	41%	115	16%	18	3%	0	0%	721	12%
East Devon DC	153	44%	138	39%	56	16%	4	1%	0	0%	351	6%
Exeter CC	138	51%	91	34%	37	14%	2	1%	1	0%	269	5%
Guinness	94	59%	54	34%	10	6%	2	1%	0	0%	160	3%
Hanover HA	3	100%	0	0%	0	0%	0	0%	0	0%	3	0%
Hastoe HA	5	7%	33	46%	28	39%	5	7%	0	0%	71	1%
Housing 21	1	50%	0	0%	0	0%	0	0%	0	0%	1	0%
Jephson HA	4	50%	4	50%	0	0%	0	0%	0	0%	8	0%
Magna HA	16	14%	56	50%	38	34%	1	1%	0	0%	111	2%
Magna West Somerset HA	0	0%	2	100%	0	0%	0	0%	0	0%	2	0%
Methodist Homes	1	100%	0	0%	0	0%	0	0%	0	0%	1	0%
Mid Devon DC	90	41%	94	43%	31	14%	3	1%	0	0%	218	4%
North Devon Homes	142	65%	57	26%	18	8%	2	1%	0	0%	219	4%
Plymouth Charity Trust	1	100%	0	0%	0	0%	0	0%	0	0%	1	0%
Plymouth Community Homes	558	50%	397	35%	163	15%	5	0%	0	0%	1,123	19%
Raglan Housing	29	81%	6	17%	1	3%	0	0%	0	0%	36	1%
Riviera Housing Trust	109	55%	51	26%	38	19%	1	1%	1	1%	200	3%
Sanctuary HA	124	48%	87	33%	50	19%	0	0%	0	0%	261	4%
Sarsen HA	6	19%	17	55%	6	19%	2	6%	0	0%	31	1%
Signpost HA	64	43%	61	41%	20	13%	5	3%	0	0%	150	3%
South Devon Rural HA	14	78%	4	22%	0	0%	0	0%	0	0%	18	0%
South Hams DC	0	0%	0	0%	2	67%	1	33%	0	0%	3	0%
South Western HS	7	24%	12	41%	9	31%	1	3%	0	0%	29	0%
Sovereign	63	38%	77	46%	19	11%	7	4%	0	0%	166	3%
Tamar Housing Society	30	61%	8	16%	10	20%	1	2%	0	0%	49	1%
Tarka	93	48%	70	36%	25	13%	4	2%	0	0%	192	3%
Teachers' HA	7	100%	0	0%	0	0%	0	0%	0	0%	7	0%
Teign Housing	94	30%	145	46%	69	22%	8	3%	0	0%	316	5%
Tor Homes	199	47%	139	33%	77	18%	5	1%	0	0%	420	7%
West Devon Homes	82	53%	47	30%	25	16%	1	1%	0	0%	155	3%
Westcountry	140	45%	105	34%	56	18%	10	3%	0	0%	311	5%
Yarlington	0	0%	7	54%	6	46%	0	0%	0	0%	13	0%
Total	2626	45%	2,150	37%	931	16%	94	2%	2	0%	5,803	100%

Table 10: Adverts by local authority and size of property (1 Jan 10 – 31 March 11)

	1 Bed		2 Bed		3 Bed		4 Bed		5 Bed		Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
East Devon	179	33%	245	45%	121	22%	4	1%	0	0%	549	9%
Exeter	282	49%	218	38%	60	10%	18	3%	1	0%	579	10%
Mid Devon	155	45%	140	41%	42	12%	4	1%	0	0%	341	6%
North Devon	234	56%	129	31%	49	12%	4	1%	0	0%	416	7%
Plymouth	886	47%	698	37%	267	14%	31	2%	0	0%	1,882	32%
South Hams	244	60%	106	26%	58	14%	2	0%	0	0%	410	7%
Teignbridge	178	35%	214	42%	110	21%	10	2%	0	0%	512	9%
Torbay	221	48%	145	32%	86	19%	7	2%	1	0%	460	8%
Torrige	116	42%	111	40%	46	16%	6	2%	0	0%	279	5%
West Devon	131	35%	144	38%	92	25%	8	2%	0	0%	375	6%
Total	2,626	45%	2,150	37%	931	16%	94	2%	2	0%	5,803	100%

Note: Proportion relates to the % of that local authority's stock. For example 33% of homes advertised in East Devon were 1 bed

Table 11: Homes let by Direct Match (1 January – 31 March 2011)

Landlord	Property Details				Applicant Details			Reason for Direct Match
	L.A	Type	Beds	Sheltered	Band	Type	Bed Need	
Affinity Sutton	Plymouth	Bungalow	1	No	Band C	Transfer	1	
DCHA	East Devon	Bungalow	2	No	Band C	Transfer	3	
DCHA	Plymouth	Bedsit	1	Yes	Band B	General	1	
East Devon DC	East Devon	Flat/Maisonette	1	Yes	Band E	General	1	
East Devon DC	East Devon	Bungalow	1	Yes	Band B	General	1	
East Devon DC	East Devon	Flat/Maisonette	1	Yes	Band B	General	1	
East Devon DC	East Devon	Bedsit	1	No	Band D	General	1	
East Devon DC	East Devon	House	4	No	Band B	Homeless	5	
East Devon DC	East Devon	House	3	No	Band B	Homeless	4	
East Devon DC	East Devon	Bungalow	2	No	Band B	General	1	
East Devon DC	East Devon	Bedsit	1	No	Band D	General	1	
East Devon DC	East Devon	Flat/Maisonette	1	Yes	Band D	General	1	
Magna	East Devon	House	3	No	Band C	Transfer	3	
Magna	West Devon	House	4	No	Band C	General	4	
PCH	Plymouth	Flat/Maisonette	2	No	Band B	Homeless	2	
PCH	Plymouth	House	3	No	Band B	Transfer	3	
Riviera	Torbay	Flat/Maisonette	1	Yes	Band C	Transfer	1	
Riviera	Torbay	Bungalow	1	Yes	Band B	Transfer	1	
Riviera	Torbay	Bungalow	1	Yes	Band B	Transfer	1	
Riviera	Torbay	Bungalow	1	Yes	Band B	Transfer	1	
Riviera	Torbay	Flat/Maisonette	1	Yes	Band B	Transfer	1	
Riviera	Torbay	Bungalow	1	Yes	Band B	Transfer	1	
Riviera	Torbay	Bungalow	1	Yes	Band B	Transfer	1	
Riviera	Torbay	Bungalow	1	Yes	Band B	Transfer	1	
Riviera	Torbay	Flat/Maisonette	1	Yes	Band B	Transfer	1	
Sanctuary	East Devon	House	2	No	Band B	Homeless	1	
Sanctuary	Torbay	Flat/Maisonette	2	No	Band E	Transfer	2	
Signpost	Exeter	Flat/Maisonette	1	No	Band E	General	1	

Section 3: Bid Data

Table 12: Analysis of Bids by local authority & source of bid (1 April 10 – 31 March 2011)

	Online		Digital TV		Phone (0300 011 0125)		Local Authority		Autobid		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	
East Devon	19,889	77%	255	1%	222	1%	593	2%	4,721	18%	25,680
Exeter	59,383	92%	1,196	2%	629	1%	140	0%	3,503	5%	64,851
Mid Devon	10,364	86%	29	0%	152	1%	1,457	12%	13	0%	12,015
North Devon	14,836	92%	679	4%	363	2%	223	1%	110	1%	16,211
Plymouth	104,076	87%	6,062	5%	5,249	4%	2,275	2%	2,002	2%	119,664
South Hams	9719	83%	359	3%	202	2%	422	4%	977	8%	11,679
Teignbridge	24,676	85%	563	2%	395	1%	847	3%	2,594	9%	29,075
Torbay	38,014	90%	546	1%	551	1%	1,571	4%	1,453	3%	42,135
Torrige	4,499	78%	208	4%	67	1%	665	12%	298	5%	5,737
West Devon	5,622	66%	615	7%	53	1%	1,055	12%	1,155	14%	8,500
Total	291,078	87%	10,512	3%	7,883	2%	9,248	3%	16,826	5%	335,547

Table 13: Active (Active & Under Review Active) applicants by local authority who have not bid (as at 19 April)

	Band A		Band B		Band C		Band D		Band E		Total	% of total
	No.	%	No.	%	No.	%	No.	%	No.	%		
East Devon	0	0%	82	41%	301	45%	545	62%	1,002	75%	1,930	63%
Exeter	1	25%	159	33%	566	50%	2,470	78%	2,806	87%	6,002	75%
Mid Devon	0	0%	45	56%	188	45%	266	59%	729	71%	1,228	62%
North Devon	0	0%	66	47%	262	56%	519	71%	1,129	79%	1,976	71%
Plymouth	3	17%	405	47%	1,335	52%	2,857	63%	3,256	78%	7,856	65%
South Hams	0	0%	44	34%	190	46%	349	69%	794	81%	1,377	68%
Teignbridge	0	0%	66	20%	320	38%	445	52%	777	54%	1,608	46%
Torbay	0	0%	100	34%	414	45%	621	59%	1,109	63%	2,244	56%
Torrige	0	0%	60	44%	155	51%	240	69%	400	77%	855	65%
West Devon	0	0%	43	39%	195	57%	269	70%	640	77%	1,147	69%
Total	4	10%	1,070	39%	3,926	48%	8,581	66%	12,642	76%	26,223	65%

Table 14: Reasons used by landlords to skip applicants on shortlists (1 January 2011 – 31 March 2011)

	Anti social behaviour	Applicant declined suggested match	Can't afford to move	Change of circumstances	Does not match accessibility criteria	Does not require ground floor	Doesn't meet local lettings plan	Health reasons	Incomplete agency information	Incorrect match made	No response to request for contact	Not a transferring tenant downsizing	Not ready to live independently	Not transferring tenant	Offered on another shortlist	Rent arrears	Requires ground floor	Risk or public safety	Suspected fraudulent app	Total
Affinity Sutton	0	4	0	3	4	0	0	11	0	0	1	0	0	0	34	2	0	1	0	60
Cornerstone	0	3	0	2	21	0	0	6	0	9	2	0	0	1	7	0	0	0	0	51
Devon & Cornwall Housing	0	50	0	12	25	0	416	10	1	84	231	0	2	42	95	0	0	0	0	968
East Devon District Council	2	21	0	98	70	0	173	7	10	448	5	0	1	0	80	17	0	1	0	933
Exeter City Council	0	2	0	18	83	0	24	22	0	0	2	0	0	0	70	2	1	0	0	224
Guinness Hermitage	0	9	0	22	12	0	2	0	0	0	0	0	0	0	18	0	0	0	0	63
Guinness Trust	0	1	0	1	2	0	2	2	1	1	0	0	0	0	12	0	0	0	0	22
Hanover Housing Association	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1
Hastoe Housing Association	0	1	0	1	25	0	43	0	0	0	0	0	0	0	4	0	0	0	0	74
Jephson Housing Association	0	0	0	0	0	0	0	0	0	1	0	0	0	0	5	0	0	1	0	7
Magna Housing Association	0	4	1	14	250	0	411	2	0	0	0	0	0	0	137	1	2	0	0	822
Mid Devon District Council	2	1	0	20	80	0	111	6	1	0	1	6	0	29	37	1	0	1	1	297
North Devon Homes	0	0	0	7	2	0	39	30	0	1	0	1	0	2	39	0	0	0	0	121
Other	0	0	0	1	0	0	37	0	0	1	10	0	0	0	1	0	0	0	0	50
Plymouth Community Homes	2	55	2	110	90	0	18	29	3	13	3	0	2	1	347	9	3	11	0	698
Raglan Housing	0	11	0	0	1	0	0	0	0	0	2	0	0	0	2	0	3	0	0	19

Table 14: Reasons used by landlords to skip applicants on shortlists (1 January 2011 – 31 March 2011) Continued

	Anti social behaviour	Applicant declined suggested match	Can't afford to move	Change of circumstances	Does not match accessibility criteria	Does not require ground floor	Doesn't meet local lettings plan	Health reasons	Incomplete agency information	Incorrect match made	No response to request for contact	Not a transferring tenant downsizing	Not ready to live independently	Not transferring tenant	Offered on another shortlist	Rent arrears	Requires ground floor	Risk or public safety	Suspected fraudulent app	Total
Riviera Housing Trust	2	3	0	25	0	0	0	8	0	18	1	0	0	0	45	1	16	0	0	119
Sanctuary Housing Association	0	8	0	19	50	7	13	7	0	1	0	0	2	3	361	4	5	0	2	482
Sarsen Housing Association	0	1	0	0	0	0	1	0	0	0	0	0	0	0	11	1	0	0	0	14
Signpost Housing Association	0	6	0	3	4	0	0	5	0	0	3	0	0	0	25	0	5	1	0	52
South Devon Rural Housing	3	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
South Western Housing Society	0	13	0	1	4	0	2	0	0	0	0	0	0	0	2	0	0	0	0	22
Sovereign South & West	0	6	0	0	8	0	13	6	0	3	164	0	0	0	428	1	0	0	1	630
Tamar Housing Society	0	0	0	0	33	12	0	1	0	0	0	0	0	0	0	0	0	0	0	46
Tarka Housing Limited	0	3	0	8	36	0	40	18	1	5	5	0	0	0	21	3	0	0	0	140
Teign Housing	2	22	0	45	166	0	313	48	0	95	9	0	2	2	121	2	6	2	0	835
Tor Homes	15	177	0	10	133	1	194	24	0	1	32	0	0	0	172	5	2	0	0	766
West Devon Homes Limited	0	2	0	7	144	0	139	1	0	0	1	0	0	0	26	0	0	0	0	320
Westcountry Housing	0	16	0	9	16	0	2	12	0	3	16	0	2	0	86	5	0	2	0	169
Yarlington Housing Group	0	26	0	2	16	0	33	2	0	0	1	0	0	0	9	0	1	0	0	90
Total	28	445	3	440	1277	20	2026	257	17	684	489	7	11	80	2196	54	44	20	4	8102

Section 4: Offer Data

Table 15: General needs homes let by band of applicant & local authority (Offers accepted 1 April 10 – 31 March 2011)

Local authority of property	Band A		Band B		Band C		Band D		Band E		Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
East Devon	4	2%	123	47%	97	37%	23	9%	17	6%	264	8%
Exeter	17	4%	291	71%	78	19%	20	5%	3	1%	409	13%
Mid Devon	5	3%	71	41%	81	47%	13	8%	3	2%	173	5%
North Devon	2	1%	60	39%	55	35%	25	16%	13	8%	155	5%
Plymouth	52	4%	637	53%	422	35%	77	6%	19	2%	1,207	37%
South Hams	9	7%	79	58%	35	26%	9	7%	5	4%	137	4%
Teignbridge	17	6%	151	55%	85	31%	14	5%	9	3%	276	9%
Torbay	28	10%	160	59%	65	24%	13	5%	7	3%	273	8%
Torrige	1	1%	77	63%	37	30%	7	6%	1	1%	123	4%
West Devon	5	2%	72	34%	98	46%	24	11%	12	6%	211	7%
Total	140	4%	1721	53%	1053	33%	225	7%	89	3%	3,228	100%

Note: For example, 123 general needs homes in East Devon during this time were let to applicants in Band B (47% of all general needs homes let in East Devon)

Table 16: Sheltered homes let by band of applicant & local authority (Offers accepted 1 April 10 – 31 March 2011)

Local authority of property	Band A		Band B		Band C		Band D		Band E		Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
East Devon	0	0%	50	41%	48	39%	18	15%	7	6%	123	17%
Exeter	5	7%	29	40%	16	22%	15	21%	7	10%	72	10%
Mid Devon	1	2%	20	47%	16	37%	5	12%	1	2%	43	6%
North Devon	2	3%	17	21%	25	31%	24	30%	12	15%	80	11%
Plymouth	0	0%	32	25%	37	29%	46	36%	12	9%	127	17%
South Hams	0	0%	15	27%	19	35%	15	27%	6	11%	55	7%
Teignbridge	3	4%	29	38%	21	27%	13	17%	11	14%	77	10%
Torbay	0	0%	29	41%	21	30%	8	11%	13	18%	71	10%
Torrige	4	7%	25	42%	17	28%	10	17%	4	7%	60	8%
West Devon	0	0%	7	23%	12	39%	8	26%	4	13%	31	4%
Total	15	2%	253	34%	232	31%	162	22%	77	10%	739	100%

Note: For example, 16 sheltered homes in Mid Devon during this time were let to applicants in Band C (37% of all sheltered homes let in Mid Devon)

Table 17: General needs homes let by Band & landlord (Offers accepted 1 April 10 – 31 March 2011)

	Band A		Band B		Band C		Band D		Band E		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	
Affinity Sutton	3	4%	47	55%	28	33%	5	6%	2	2%	85
Cornerstone	4	7%	42	71%	11	19%	1	2%	1	2%	59
Devon & Cornwall	11	3%	208	56%	113	30%	23	6%	17	5%	372
East Devon DC	4	3%	90	58%	52	34%	7	5%	1	1%	154
Exeter CC	12	7%	120	74%	27	17%	1	1%	2	1%	162
Guinness	3	5%	41	69%	10	17%	2	3%	3	5%	59
Hastoe	0	0%	13	20%	30	46%	11	17%	11	17%	65
Jephson	0	0%	2	67%	1	33%	0	0%	0	0%	3
Magna	0	0%	21	42%	17	34%	8	16%	4	8%	50
Magna West Somerset	0	0%	1	50%	1	50%	0	0%	0	0%	2
Mid Devon DC	1	1%	66	51%	55	42%	8	6%	0	0%	130
North Devon Homes	1	1%	39	45%	30	35%	13	15%	3	3%	86
PCH	24	3%	376	49%	308	40%	58	7%	9	1%	775
Raglan Housing	0	0%	4	21%	5	26%	7	37%	3	16%	19
Riviera	14	11%	74	56%	29	22%	13	10%	2	2%	132
Sanctuary	8	7%	52	46%	41	36%	7	6%	6	5%	114
Sarsen	0	0%	9	53%	8	47%	0	0%	0	0%	17
Signpost	7	6%	72	67%	26	24%	1	1%	2	2%	108
South Devon Rural	0	0%	1	25%	1	25%	2	50%	0	0%	4
South Hams	0	0%	0	0%	2	100%	0	0%	0	0%	2
SWHS	2	9%	16	70%	3	13%	2	9%	0	0%	23
Sovereign	5	7%	53	76%	11	16%	1	1%	0	0%	70
Tamar	1	3%	24	65%	9	24%	3	8%	0	0%	37
Tarka	0	0%	54	59%	30	33%	5	5%	2	2%	91
Teign	12	6%	84	45%	68	37%	16	9%	6	3%	186
Tor Homes	11	5%	107	53%	58	29%	17	8%	9	4%	202
West Devon Homes	4	4%	39	41%	41	44%	7	7%	3	3%	94
Westcountry	13	11%	66	54%	36	29%	5	4%	3	2%	123
Yarlington	0	0%	0	0%	2	50%	2	50%	0	0%	4
Total	140	4%	1,721	53%	1,053	33%	225	7%	89	3%	3,228

Table 18: Sheltered homes let by Band & landlord (Offers accepted 1 April 10 – 31 March 2011)

	Band A		Band B		Band C		Band D		Band E		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	
Affinity Sutton	0	0%	2	67%	0	0%	0	0%	1	33%	3
Devon & Cornwall	0	0%	11	17%	23	36%	24	38%	6	9%	64
East Devon DC	2	1%	52	39%	53	40%	20	15%	7	5%	134
Exeter CC	2	5%	22	54%	10	24%	5	12%	2	5%	41
Guinness	1	2%	16	33%	4	8%	11	23%	6	13%	48
Hanover	0	0%	0	0%	1	50%	1	50%	0	0%	2
Methodist Homes	0	0%	1	100%	0	0%	0	0%	0	0%	1
Mid Devon DC	1	3%	19	49%	10	26%	7	18%	2	5%	39
North Devon Homes	1	2%	11	17%	27	42%	15	23%	11	17%	65
PCH	0	0%	15	36%	13	31%	12	29%	2	5%	42
Raglan Housing	0	0%	3	43%	2	29%	1	14%	1	14%	7
Riviera Housing Trust	1	3%	16	50%	5	16%	7	22%	3	9%	32
Sanctuary	0	0%	8	31%	4	15%	8	31%	6	23%	26
Signpost	2	17%	1	8%	1	8%	7	58%	1	8%	12
South Devon Rural	0	0%	1	14%	0	0%	4	57%	2	29%	7
SWHS	0	0%	1	50%	1	50%	0	0%	0	0%	2
Sovereign South & West	0	0%	5	56%	2	22%	2	22%	0	0%	9
Tamar	0	0%	1	100%	0	0%	0	0%	0	0%	1
Tarka	3	5%	25	42%	16	27%	12	20%	4	7%	60
Teachers'	0	0%	2	33%	2	33%	1	17%	1	17%	6
Teign	1	2%	20	42%	17	35%	5	10%	5	10%	48
Tor Homes	0	0%	12	26%	15	32%	11	23%	9	19%	47
West Devon Homes	0	0%	2	11%	8	42%	7	37%	2	11%	19
Westcountry	1	4%	7	29%	8	33%	2	8%	6	25%	24
Total	15	2%	253	34%	232	31%	162	22%	77	10%	739

Table 19: General needs homes let by size & local authority (Offers accepted 1 April 10 – 31 March 2011)

	1 Bed		2 Bed		3 Bed		4 Bed		5 Bed		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	No.
East Devon	60	23%	126	48%	74	28%	4	2%	0	0%	264
Exeter	153	37%	178	44%	69	17%	9	2%	0	0%	409
Mid Devon	60	35%	73	42%	36	21%	4	2%	0	0%	173
North Devon	52	34%	66	43%	32	21%	4	3%	1	1%	155
Plymouth	511	42%	493	41%	181	15%	22	2%	0	0%	1,207
South Hams	48	35%	55	40%	32	23%	2	1%	0	0%	137
Teignbridge	63	23%	138	50%	66	24%	9	3%	0	0%	276
Torbay	103	38%	99	36%	60	22%	10	4%	1	0%	273
Torrige	39	32%	57	46%	23	19%	4	3%	0	0%	123
West Devon	62	29%	83	39%	58	27%	8	4%	0	0%	211
Total	1,151	36%	1,368	42%	631	20%	76	2%	2	0%	3,228

Note: The above table shows general needs homes set to 'Offer Accepted' or 'Tenancy Commenced'. Proportion relates to the % of that local authority's stock. For example 27% of general needs homes let in West Devon were 3 bed

Table 20: Sheltered homes let by size & local authority (Offers accepted 1 April 10 – 31 March 2011)

	1 Bed		2 Bed		3 Bed		4 Bed		5 Bed		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	No.
East Devon	89	72%	34	28%	0	0%	0	0%	0	0%	123
Exeter	65	90%	7	10%	0	0%	0	0%	0	0%	72
Mid Devon	31	72%	11	26%	1	2%	1	0%	1	0%	43
North Devon	67	84%	13	16%	0	0%	0	0%	0	0%	80
Plymouth	109	86%	17	13%	1	1%	0	0%	0	0%	127
South Hams	53	96%	2	4%	0	0%	0	0%	0	0%	55
Teignbridge	58	75%	18	23%	1	1%	1	0%	1	0%	77
Torbay	65	92%	6	8%	0	0%	0	0%	0	0%	71
Torrige	47	78%	13	22%	0	0%	0	0%	0	0%	60
West Devon	29	94%	2	6%	0	0%	0	0%	0	0%	31
Total	613	83%	123	17%	3	0%	0	0%	0	0%	739

Note: The above table shows sheltered homes set to 'Offer Accepted' or 'Tenancy Commenced'. Proportion relates to the % of that local authority's stock. For example 86% of sheltered homes let in Plymouth were 1 bed

Table 21: General needs homes let by size & landlord (Offers accepted 1 April 10 – 31 March 2011)

	1 Bed		2 Bed		3 Bed		4 Bed		5 Bed		Total	% of total let
	No.	%	No.	%	No.	%	No.	%	No.	%		
Affinity Sutton	31	36%	45	53%	6	7%	3	4%	0	0%	85	3%
Cornerstone	21	36%	22	37%	13	22%	3	5%	0	0%	59	2%
Devon & Cornwall	112	30%	181	49%	66	18%	13	3%	0	0%	372	12%
East Devon DC	28	18%	75	49%	47	31%	4	3%	0	0%	154	5%
Exeter CC	76	47%	55	34%	29	18%	1	1%	1	1%	162	5%
Guinness	18	31%	31	53%	8	14%	2	3%	0	0%	59	2%
Hastoe	5	8%	30	46%	26	40%	4	6%	0	0%	65	2%
Jephson	1	33%	2	67%	0	0%	0	0%	0	0%	3	0%
Magna	9	18%	22	44%	18	36%	1	2%	0	0%	50	2%
Magna West Somerset	0	0%	2	100%	0	0%	0	0%	0	0%	2	0%
Mid Devon DC	40	31%	65	50%	24	18%	1	1%	0	0%	130	4%
North Devon Homes	32	37%	36	42%	16	19%	2	2%	0	0%	86	3%
PCH	377	49%	282	36%	112	14%	4	1%	0	0%	775	24%
Raglan Housing	15	79%	3	16%	1	5%	0	0%	0	0%	19	1%
Riviera	60	45%	40	30%	30	23%	1	1%	1	1%	132	4%
Sanctuary	43	38%	52	46%	19	17%	0	0%	0	0%	114	4%
Sarsen	5	29%	10	59%	2	12%	0	0%	0	0%	17	1%
Signpost	34	31%	51	47%	18	17%	5	5%	0	0%	108	3%
South Devon Rural	3	75%	1	25%	0	0%	0	0%	0	0%	4	0%
South Hams	0	0%	0	0%	2	100%	0	0%	0	0%	2	0%
SWHS	4	17%	11	48%	7	30%	1	4%	0	0%	23	1%
Sovereign	14	20%	35	50%	14	20%	7	10%	0	0%	70	2%
Tamar	25	68%	6	16%	6	16%	0	0%	0	0%	37	1%
Tarka	24	26%	45	49%	19	21%	3	3%	0	0%	91	3%
Teign	38	20%	82	44%	59	32%	7	4%	0	0%	186	6%
Tor Homes	51	25%	95	47%	52	26%	4	2%	0	0%	202	6%
West Devon Homes	46	49%	26	28%	21	22%	1	1%	0	0%	94	3%
Westcountry	39	32%	63	51%	12	10%	9	7%	0	0%	123	4%
Yarlington	0	0%	0	0%	4	100%	0	0%	0	0%	4	0%
Total	1,151	36%	1,368	42%	631	20%	76	2%	2	0%	3,228	100%

Table 22: Sheltered homes let by size & landlord (Offers accepted 1 April 10 – 31 March 2011)

	1 Bed		2 Bed		3 Bed		Total	% of total let
	No.	%	No.	%	No.	%		
Affinity Sutton	1	33%	2	67%	0	0%	3	0%
Devon & Cornwall	53	83%	11	17%	0	0%	64	9%
East Devon DC	97	72%	37	28%	0	0%	134	18%
Exeter CC	36	88%	5	12%	0	0%	41	6%
Guinness	38	79%	4	8%	0	0%	48	7%
Hanover	2	100%	0	0%	0	0%	2	0%
Methodist Homes	1	100%	0	0%	0	0%	1	0%
Mid Devon DC	29	74%	9	23%	1	3%	39	5%
North Devon Homes	55	85%	10	15%	0	0%	65	9%
PCH	35	83%	7	17%	0	0%	42	6%
Raglan Housing	7	100%	0	0%	0	0%	7	1%
Riviera Housing Trust	31	97%	1	3%	0	0%	32	4%
Sanctuary	25	96%	0	0%	1	4%	26	4%
Signpost	12	100%	0	0%	0	0%	12	2%
South Devon Rural	6	86%	1	14%	0	0%	7	1%
SWHS	1	50%	1	50%	0	0%	2	0%
Sovereign South & West	8	89%	1	11%	0	0%	9	1%
Tamar	0	0%	0	0%	1	100%	1	0%
Tarka	50	83%	10	17%	0	0%	60	8%
Teachers'	6	100%	0	0%	0	0%	6	1%
Teign	31	65%	17	35%	0	0%	48	6%
Tor Homes	46	98%	1	2%	0	0%	47	6%
West Devon Homes	17	89%	2	11%	0	0%	19	3%
Westcountry	20	83%	4	17%	0	0%	24	3%
Total	613	83%	123	17%	3	0%	739	100%

Table 23: General needs homes let by size & band of applicant (Offers accepted 1 April 10 – 31 March 2011)

BAND	1 Bed		2 Bed		3 Bed		4 Bed		5 Bed		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	
A - Emergency	35	3%	45	3%	52	8%	8	11%	0	0%	140
B - High Need	458	40%	857	63%	345	55%	59	78%	2	100%	1,721
C - Medium Need	479	42%	361	26%	204	32%	9	12%	0	0%	1,053
D - Low Need	157	14%	54	4%	14	2%	0	0%	0	0%	225
E - No Housing Need	22	2%	51	4%	16	3%	0	0%	0	0%	89
Total	1,151	100%	1,368	100%	631	100%	76	100%	2	100%	3,228

For example: 63% (857) of the 1,368 two bed general needs homes that have been let went to applicants in Band B.

Table 24: Sheltered homes let by size & band of applicant (Offers accepted 1 April 10 – 31 March 2011)

BAND	1 Bed		2 Bed		3 Bed		4 Bed		5 Bed		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	
A - Emergency	10	2%	5	4%	0	0%	0	0%	0	0%	15
B - High Need	211	34%	39	32%	3	100%	0	0%	0	0%	253
C - Medium Need	183	30%	49	40%	0	0%	0	0%	0	0%	232
D - Low Need	141	23%	21	17%	0	0%	0	0%	0	0%	162
E - No Housing Need	68	11%	9	7%	0	0%	0	0%	0	0%	77
Total	613	100%	123	100%	3	100%	0	0%	0	0%	739

For example: 30% (183) of the 613 one bed sheltered homes that have been let went to applicants in Band C.

Table 25: General Needs Homes let by household income of successful applicant(s) & local authority (1/4/10 - 31/3/11)

	Annual Household Income														Total
	Nil - £9,999		£10,000 - £19,999		£20,000 - £29,999		£30,000 - £39,999		£40,000 - £49,999		£50,000 - £59,999		£60,000+		
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
East Devon	148	56%	89	34%	26	10%	1	0%	0	0%	0	0%	0	0%	264
Exeter	353	86%	43	11%	12	3%	1	0%	0	0%	0	0%	0	0%	409
Mid Devon	98	57%	57	33%	17	10%	1	1%	0	0%	0	0%	0	0%	173
North Devon	110	71%	37	24%	8	5%	0	0%	0	0%	0	0%	0	0%	155
Plymouth	917	76%	231	19%	52	4%	3	0%	0	0%	1	0%	1	0%	1,205
South Hams	89	65%	35	26%	10	7%	2	1%	1	1%	0	0%	0	0%	137
Teignbridge	173	63%	85	31%	17	6%	1	0%	0	0%	0	0%	0	0%	276
Torbay	179	66%	82	30%	10	4%	2	1%	0	0%	0	0%	0	0%	273
Torrige	84	68%	33	27%	5	4%	1	1%	0	0%	0	0%	0	0%	123
West Devon	113	54%	70	33%	21	10%	6	3%	1	0%	0	0%	0	0%	211
Total	2,264	70%	762	24%	178	6%	18	1%	2	0%	1	0%	1	0%	3,226

Note: 2 applicants housed in general needs housing in Plymouth had no annual household income recorded.

Table 26: Sheltered Homes let by annual household income of successful applicant(s) & local authority (1/4/10 - 31/3/11)

	Annual Household Income														Total
	Nil - £9,999		£10,000 - £19,999		£20,000 - £29,999		£30,000 - £39,999		£40,000 - £49,999		£50,000 - £59,999		£60,000+		
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
East Devon	77	63%	36	29%	9	7%	1	1%	0	0%	0	0%	0	0%	123
Exeter	57	79%	12	17%	2	3%	1	1%	0	0%	0	0%	0	0%	72
Mid Devon	33	77%	9	21%	0	0%	1	2%	0	0%	0	0%	0	0%	43
North Devon	57	71%	22	28%	1	1%	0	0%	0	0%	0	0%	0	0%	80
Plymouth	96	76%	28	22%	2	2%	1	1%	0	0%	0	0%	0	0%	127
South Hams	39	71%	15	27%	0	0%	0	0%	1	2%	0	0%	0	0%	55
Teignbridge	45	58%	27	35%	4	5%	1	1%	0	0%	0	0%	0	0%	77
Torbay	50	71%	19	27%	1	1%	0	0%	0	0%	0	0%	0	0%	70
Torrige	45	79%	12	21%	0	0%	0	0%	0	0%	0	0%	0	0%	57
West Devon	22	65%	9	26%	0	0%	0	0%	0	0%	0	0%	0	0%	31
Total	521	71%	189	26%	19	3%	5	1%	1	0%	0	0%	0	0%	735

Note: 1 applicant housed in sheltered housing in Torbay had no annual household income recorded.

Table 27: General Needs Homes let by household income of successful applicant(s) & landlord (1/4/10 - 31/3/11)

	Annual Household Income														Total
	Nil - £9,999		£10,000 - £19,999		£20,000 - £29,999		£30,000 - £39,999		£40,000 - £49,999		£50,000 - £59,999		£60,000+		
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
Affinity Sutton	63	74%	18	21%	4	5%	0	0%	0	0%	0	0%	0	0%	85
Cornerstone	46	78%	11	19%	2	3%	0	0%	0	0%	0	0%	0	0%	59
Devon & Cornwall	259	70%	84	23%	28	8%	1	0%	0	0%	0	0%	0	0%	372
East Devon DC	99	64%	40	26%	15	10%	0	0%	0	0%	0	0%	0	0%	154
Exeter CC	141	87%	19	12%	1	1%	1	1%	0	0%	0	0%	0	0%	162
Guinness	43	86%	11	22%	3	6%	2	4%	0	0%	0	0%	0	0%	50
Hastoe	23	35%	32	49%	10	15%	0	0%	0	0%	0	0%	0	0%	65
Jephson	2	67%	1	33%	0	0%	0	0%	0	0%	0	0%	0	0%	3
Magna	31	62%	8	16%	9	18%	1	2%	1	2%	0	0%	0	0%	50
Magna West Somerset	1	50%	1	50%	0	0%	0	0%	0	0%	0	0%	0	0%	2
Mid Devon DC	75	58%	46	35%	8	6%	1	1%	0	0%	0	0%	0	0%	130
North Devon Homes	65	76%	19	22%	2	2%	0	0%	0	0%	0	0%	0	0%	86
PCH	596	77%	147	19%	28	4%	2	0%	0	0%	0	0%	0	0%	775
Raglan	12	63%	5	26%	2	11%	0	0%	0	0%	0	0%	0	0%	19
Riviera	85	64%	43	33%	4	3%	0	0%	0	0%	0	0%	0	0%	132
Sanctuary	83	73%	26	23%	5	4%	0	0%	0	0%	0	0%	0	0%	114
Sarsen	10	59%	6	35%	1	6%	0	0%	0	0%	0	0%	0	0%	17
Signpost	85	79%	20	19%	2	2%	1	1%	0	0%	0	0%	0	0%	108
South Devon Rural	4	100%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	4
South Hams	1	50%	1	50%	0	0%	0	0%	0	0%	0	0%	0	0%	2
SWHS	18	78%	5	22%	0	0%	0	0%	0	0%	0	0%	0	0%	23
Sovereign	49	70%	14	20%	6	9%	0	0%	0	0%	0	0%	1	1%	70
Tamar	25	68%	8	22%	3	8%	0	0%	0	0%	1	3%	0	0%	37
Tarka	61	67%	23	25%	6	7%	1	1%	0	0%	0	0%	0	0%	91
Teign	101	54%	68	37%	15	8%	2	1%	0	0%	0	0%	0	0%	186
Tor Homes	128	63%	56	28%	15	7%	2	1%	1	0%	0	0%	0	0%	202
West Devon Homes	59	63%	30	32%	1	1%	4	4%	0	0%	0	0%	0	0%	94
Westcountry	96	78%	20	16%	7	6%	0	0%	0	0%	0	0%	0	0%	123
Yarlington	3	75%	0	0%	1	25%	0	0%	0	0%	0	0%	0	0%	4
Total	2,264	70%	762	24%	178	6%	18	1%	2	0%	1	0%	1	0%	3,228

Note: 2 applicants housed in PCH general needs housing had no annual household income recorded.

Table 28: Sheltered homes let by household income of successful applicant(s) & landlord (1/4/10 - 31/3/11)

	Annual Household Income														Total
	Nil - £9,999		£10,000 - £19,999		£20,000 - £29,999		£30,000 - £39,999		£40,000 - £49,999		£50,000 - £59,999		£60,000+		
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
Affinity Sutton	2	67%	0	0%	0	0%	0	0%	1	33%	0	0%	0	0%	3
Devon & Cornwall	41	64%	19	30%	3	5%	1	2%	0	0%	0	0%	0	0%	64
East Devon DC	83	62%	41	31%	9	7%	1	1%	0	0%	0	0%	0	0%	134
Exeter CC	33	80%	7	17%	0	0%	1	2%	0	0%	0	0%	0	0%	41
Guinness	36	77%	8	17%	1	2%	2	4%	0	0%	0	0%	0	0%	47
Hanover	0	0%	2	100%	0	0%	0	0%	0	0%	0	0%	0	0%	2
Methodist Homes	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1
Mid Devon DC	28	72%	9	23%	2	5%	0	0%	0	0%	0	0%	0	0%	39
North Devon Homes	48	74%	17	26%	0	0%	0	0%	0	0%	0	0%	0	0%	65
PCH	33	79%	7	17%	2	5%	0	0%	0	0%	0	0%	0	0%	42
Raglan Housing	6	86%	1	14%	0	0%	0	0%	0	0%	0	0%	0	0%	7
Riviera	25	78%	7	22%	0	0%	0	0%	0	0%	0	0%	0	0%	32
Sanctuary	24	92%	2	8%	0	0%	0	0%	0	0%	0	0%	0	0%	26
Signpost	8	67%	4	33%	0	0%	0	0%	0	0%	0	0%	0	0%	12
South Devon Rural	6	86%	1	14%	0	0%	0	0%	0	0%	0	0%	0	0%	7
SWHS	1	50%	1	50%	0	0%	0	0%	0	0%	0	0%	0	0%	2
Sovereign	7	78%	2	22%	0	0%	0	0%	0	0%	0	0%	0	0%	9
Tamar	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1
Tarka	47	78%	11	18%	2	3%	0	0%	0	0%	0	0%	0	0%	60
Teachers'	2	33%	4	67%	0	0%	0	0%	0	0%	0	0%	0	0%	6
Teign	28	58%	17	35%	3	6%	0	0%	0	0%	0	0%	0	0%	48
Tor Homes	34	72%	13	28%	0	0%	0	0%	0	0%	0	0%	0	0%	47
West Devon Homes	12	63%	7	37%	0	0%	0	0%	0	0%	0	0%	0	0%	19
Westcountry	15	63%	9	38%	0	0%	0	0%	0	0%	0	0%	0	0%	24
Total	521	71%	189	26%	22	3%	5	1%	1	0%	0	0%	0	0%	738

Note: 1 applicant housed in Guinness sheltered housing in Torbay had no annual household income recorded

Table 29: General Needs Homes let by local authority & applicants accepted as statutorily homeless: 1/4/10 – 31/03/11

	No. of lets to statutorily homeless applicants	Total no. of lets	% of total lets to statutorily homeless applicants
East Devon	46	264	17%
Exeter	81	409	20%
Mid Devon	19	173	11%
North Devon	12	155	8%
Plymouth	243	1,207	20%
South Hams	40	137	29%
Teignbridge	43	276	16%
Torbay	49	273	18%
Torrige	14	123	11%
West Devon	9	211	4%
Total	556	3,228	17%

Table 30: Sheltered Homes let by local authority & applicants accepted as statutorily homeless: 1/4/10 – 31/03/11

	No. of lets to statutorily homeless applicants	Total no. of lets	% of total lets to statutorily homeless applicants
East Devon	1	123	1%
Exeter	1	72	1%
Mid Devon	1	43	2%
North Devon	0	80	0%
Plymouth	0	127	0%
South Hams	2	55	4%
Teignbridge	5	77	6%
Torbay	0	71	0%
Torrige	3	57	5%
West Devon	1	31	3%
Total	14	736	2%

Table 31: General Needs Homes let by landlord & applicants accepted as statutorily homeless: 1/4/10 – 31/03/11

	No. of lets to statutorily homeless applicants	Total no. of lets	% of total lets to statutorily homeless applicants
Affinity Sutton	14	85	16%
Cornerstone	16	59	27%
Devon & Cornwall Housing	60	372	16%
East Devon District Council	34	154	22%
Exeter City Council	31	162	19%
Guinness	17	59	29%
Hastoe	1	65	2%
Jephson	0	3	0%
Magna	9	50	18%
Magna West Somerset	0	2	0%
Mid Devon District Council	18	130	14%
North Devon Homes	10	86	12%
Plymouth Community Homes	157	775	20%
Raglan	0	19	0%
Riviera	21	132	16%
Sanctuary	15	114	13%
Sarsen	2	17	12%
Signpost	17	108	16%
South Devon Rural Housing	0	4	0%
South Hams	0	2	0%
South Western Housing Society	3	23	13%
Sovereign South & West	26	70	37%
Tamar	5	37	14%
Tarka	8	91	9%
Teign	24	186	13%
Tor Homes	45	202	22%
West Devon Homes	6	94	6%
Westcountry	17	123	14%
Yarlington	0	4	0%
Total	556	3,228	17%

Table 32: Sheltered Homes let by landlord & applicants accepted as statutorily homeless: 1/4/10 – 31/03/11

	No. of lets to statutorily homeless applicants	Total no. of lets	% of total lets to statutorily homeless applicants
Affinity Sutton	0	3	0%
Devon & Cornwall	1	64	2%
East Devon DC	1	134	1%
Exeter CC	2	41	5%
Guinness	2	48	4%
Hanover	0	2	0%
Methodist Homes	0	1	0%
Mid Devon DC	1	39	3%
North Devon Homes	0	65	0%
Plymouth Community Homes	0	42	0%
Raglan Housing	0	7	0%
Riviera Housing Trust	0	32	0%
Sanctuary	1	26	4%
Signpost	0	12	0%
South Devon Rural	0	7	0%
South Western Housing Society	0	2	0%
Sovereign South & West	0	9	0%
Tamar	0	1	0%
Tarka	3	60	5%
Teachers'	0	6	0%
Teign	2	48	4%
Tor Homes	1	47	2%
West Devon Homes	0	19	0%
Westcountry	0	24	0%
Total	14	739	2%

Table 33: General Needs Homes let by landlord & ethnic origin of primary applicant: 1/4/10 – 31/311

	East Devon		Exeter		Mid Devon		North Devon		Plymouth		Devon Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Asian/Asian British - Bangladeshi	0	0%	0	0%	1	1%	0	0%	3	0%	5	0%
Asian/Asian British - Indian	0	0%	0	0%	0	0%	1	1%	1	0%	2	0%
Asian/Asian British - Other	2	1%	2	0%	0	0%	0	0%	12	1%	17	1%
Black/Black British - African	0	0%	0	0%	0	0%	0	0%	17	1%	18	1%
Black/Black British - Carribbean	1	0%	1	0%	0	0%	0	0%	3	0%	6	0%
Black/Black British - Other	0	0%	0	0%	0	0%	0	0%	3	0%	4	0%
Chinese	0	0%	0	0%	0	0%	0	0%	4	0%	4	0%
Mixed - White and Black African	0	0%	1	0%	0	0%	0	0%	2	0%	3	0%
Mixed - White and Black Caribbean	1	0%	0	0%	0	0%	1	1%	2	0%	8	0%
Mixed - White and Black Other	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
Other	1	0%	2	0%	1	1%	0	0%	21	2%	36	1%
Prefer not to say	5	2%	36	9%	0	0%	1	1%	70	6%	128	4%
White - British	245	93%	358	88%	164	95%	148	95%	1,040	86%	2,914	90%
White - Irish	1	0%	2	0%	1	1%	1	1%	3	0%	9	0%
White - Other	7	3%	6	1%	6	3%	3	2%	25	2%	66	2%
Not specified	1	0%	1	0%	0	0%	0	0%	1	0%	7	0%
Total	264	100%	409	100%	173	100%	155	100%	1,207	100%	3,228	100%

Table 33: General Needs Homes let by landlord & ethnic origin of primary applicant: 1/4/10 – 31/3/11 (Continued)

	South Hams		Teignbridge		Torbay		Torrridge		West Devon		Devon Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Asian/Asian British - Bangladeshi	0	0%	0	0%	1	0%	0	0%	0	0%	5	0%
Asian/Asian British - Indian	0	0%	0	0%	0	0%	0	0%	0	0%	2	0%
Asian/Asian British - Other	0	0%	0	0%	0	0%	1	1%	0	0%	17	1%
Black/Black British - African	0	0%	0	0%	1	0%	0	0%	0	0%	18	1%
Black/Black British - Carribean	0	0%	0	0%	0	0%	0	0%	1	0%	6	0%
Black/Black British - Other	0	0%	0	0%	0	0%	1	1%	0	0%	4	0%
Chinese	0	0%	0	0%	0	0%	0	0%	0	0%	4	0%
Mixed - White and Black African	0	0%	0	0%	0	0%	0	0%	0	0%	3	0%
Mixed - White and Black Caribbean	0	0%	1	0%	1	0%	1	1%	1	0%	8	0%
Mixed - White and Black Other	0	0%	0	0%	0	0%	0	0%	1	0%	1	0%
Other	1	1%	0	0%	8	3%	0	0%	2	1%	36	1%
Prefer not to say	5	4%	1	0%	3	1%	3	2%	4	2%	128	4%
White - British	128	93%	271	98%	252	92%	114	93%	194	92%	2,914	90%
White - Irish	0	0%	0	0%	0	0%	1	1%	0	0%	9	0%
White - Other	3	2%	3	1%	3	1%	2	2%	8	4%	66	2%
Not specified	0	0%	0	0%	4	1%	0	0%	0	0%	7	0%
Total	137	100%	276	100%	273	100%	123	100%	211	100%	3,228	100%

Table 34: Sheltered Homes let by landlord and ethnic origin of the primary applicant: 1/4/10 – 31/3/11

	East Devon		Exeter		Mid Devon		North Devon		Plymouth		Devon Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Asian/Asian British - Bangladeshi	0	0%	0	0%	0	0%	0	0%	1	1%	1	0%
Asian/Asian British - Indian	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Asian/Asian British - Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Black/Black British - African	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Black/Black British - Caribbean	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Black/Black British - Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Chinese	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Mixed - White and Black African	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Mixed - White and Black Caribbean	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Mixed - White and Black Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	2	2%	0	0%	0	0%	3	4%	0	0%	9	1%
Prefer not to say	0	0%	11	15%	1	2%	1	1%	4	3%	20	3%
White - British	115	93%	59	82%	41	95%	76	95%	122	96%	696	94%
White - Irish	2	2%	1	1%	0	0%	0	0%	0	0%	5	1%
White - Other	2	2%	1	1%	1	2%	0	0%	0	0%	6	1%
Not specified	2	2%	0	0%	0	0%	0	0%	0	0%	2	0%
Total	123	100%	72	100%	43	100%	80	100%	127	100%	739	100%

Table 34: Sheltered Homes let by landlord and ethnic origin of the primary applicant: 1/4/10 – 31/3/11 (Continued)

	South Hams		Teignbridge		Torbay		Torrridge		West Devon		Devon Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
Asian/Asian British - Bangladeshi	0	0%	0	0%	0	0%	0	0%	0	0%	1	0%
Asian/Asian British - Indian	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Asian/Asian British - Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Black/Black British - African	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Black/Black British - Carribbean	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Black/Black British - Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Chinese	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Mixed - White and Black African	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Mixed - White and Black Caribbean	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Mixed - White and Black Other	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0%	2	3%	2	3%	0	0%	0	0%	9	1%
Prefer not to say	0	0%	1	1%	1	1%	0	0%	1	3%	20	3%
White - British	53	96%	74	96%	66	93%	60	100%	30	97%	696	94%
White - Irish	1	2%	0	0%	1	1%	0	0%	0	0%	5	1%
White - Other	1	2%	0	0%	1	1%	0	0%	0	0%	6	1%
Not specified	0	0%	0	0%	0	0%	0	0%	0	0%	2	0%
Total	55	100%	77	100%	71	100%	60	100%	31	100%	739	100%

Table 35: General Needs homes let by ethnic origin of primary applicant and landlord (1/4/10 – 31/3/11)

	Asian/ Asian British		Black/ Black British		Chinese		Mixed		Other		Prefer not to say		White		Not specified		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
Affinity Sutton	1	1%	0	0%	0	0%	0	0%	0	0%	2	2%	82	96%	0	0%	85
Cornerstone	1	2%	0	0%	0	0%	1	2%	1	2%	6	10%	49	83%	1	2%	59
Devon & Cornwall	3	1%	9	2%	0	0%	4	1%	4	1%	14	4%	338	91%	0	0%	372
East Devon DC	1	1%	1	1%	0	0%	0	0%	0	0%	5	3%	147	95%	0	0%	154
Exeter CC	0	0%	1	1%	0	0%	0	0%	1	1%	12	7%	148	91%	0	0%	162
Guinness	2	3%	1	2%	0	0%	0	0%	1	2%	4	7%	51	86%	0	0%	59
Hastoe	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%	64	98%	0	0%	65
Jephson	0	0%	0	0%	0	0%	0	0%	0	0%	1	33%	2	67%	0	0%	3
Magna	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%	49	98%	0	0%	50
Magna West Somerset	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	100%	0	0%	2
Mid Devon DC	2	2%	0	0%	0	0%	0	0%	0	0%	3	2%	125	96%	0	0%	130
North Devon Homes	1	1%	0	0%	0	0%	1	1%	0	0%	1	1%	83	97%	0	0%	86
PCH	9	1%	9	1%	4	1%	3	0%	14	2%	40	5%	695	90%	1	0%	775
Raglan	0	0%	0	0%	0	0%	0	0%	0	0%	1	5%	18	95%	0	0%	19
Riviera	0	0%	0	0%	0	0%	0	0%	1	1%	1	1%	127	96%	3	2%	132
Sanctuary	0	0%	2	2%	0	0%	0	0%	4	4%	6	5%	102	89%	0	0%	114
Sarsen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	17	100%	0	0%	17
Signpost	1	1%	0	0%	0	0%	1	1%	2	2%	2	2%	102	94%	0	0%	108
South Devon Rural	0	0%	0	0%	0	0%	0	0%	0	0%	1	25%	3	75%	0	0%	4
South Hams	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	100%	0	0%	2
SWHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	23	100%	0	0%	23
Sovereign	0	0%	1	1%	0	0%	0	0%	0	0%	5	7%	64	91%	0	0%	70
Tamar	0	0%	1	3%	0	0%	1	3%	1	3%	2	5%	32	86%	0	0%	37
Tarka	1	1%	0	0%	0	0%	0	0%	0	0%	2	2%	88	97%	0	0%	91
Teign	0	0%	0	0%	0	0%	0	0%	1	1%	3	2%	182	98%	0	0%	186
Tor Homes	1	0%	1	0%	0	0%	0	0%	2	1%	10	5%	186	92%	2	1%	202
West Devon Homes	0	0%	1	1%	0	0%	1	1%	0	0%	3	3%	89	95%	0	0%	94
Westcountry	1	1%	1	1%	0	0%	0	0%	4	3%	2	2%	115	93%	0	0%	123
Yarlington	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	4	100%	0	0%	4
Total	24	1%	28	1%	4	0%	12	0%	36	1%	128	4%	2,989	93%	7	0%	3,228

Table 36: Sheltered homes let by ethnic origin of primary applicant and landlord (1/4/10 – 31/3/11)

	Asian/ Asian British		Black/ Black British		Chinese		Mixed		Other		Prefer not to say		White		Not specified		Total
	No.	%	No.	%	No.	%			No.	%	No.	%	No.	%	No.	%	
Affinity Sutton	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	3	100%	0	0%	3
Devon & Cornwall	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%	63	98%	0	0%	64
East Devon DC	0	0%	0	0%	0	0%	0	0%	2	1%	1	1%	129	96%	2	1%	134
Exeter CC	0	0%	0	0%	0	0%	0	0%	0	0%	4	10%	37	90%	0	0%	41
Guinness	0	0%	0	0%	0	0%	0	0%	3	6%	5	10%	40	83%	0	0%	48
Hanover	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	100%	0	0%	2
Methodist Homes	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	1
Mid Devon DC	0	0%	0	0%	0	0%	0	0%	0	0%	2	5%	37	95%	0	0%	39
North Devon Homes	0	0%	0	0%	0	0%	0	0%	1	2%	1	2%	63	97%	0	0%	65
PCH	1	2%	0	0%	0	0%	0	0%	0	0%	1	2%	40	95%	0	0%	42
Raglan Housing	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	7	100%	0	0%	7
Riviera	0	0%	0	0%	0	0%	0	0%	0	0%	2	6%	30	94%	0	0%	32
Sanctuary	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	26	100%	0	0%	26
Signpost	0	0%	0	0%	0	0%	0	0%	1	8%	0	0%	11	92%	0	0%	12
South Devon Rural	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	7	100%	0	0%	7
SWHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	100%	0	0%	2
Sovereign	0	0%	0	0%	0	0%	0	0%	0	0%	2	22%	7	78%	0	0%	9
Tamar	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	1
Tarka	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	60	100%	0	0%	60
Teachers'	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	6	100%	0	0%	6
Teign	0	0%	0	0%	0	0%	0	0%	2	4%	0	0%	46	96%	0	0%	48
Tor Homes	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	47	100%	0	0%	47
West Devon Homes	0	0%	0	0%	0	0%	0	0%	0	0%	1	5%	18	95%	0	0%	19
Westcountry	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	24	100%	0	0%	24
Total	1	0%	0	0%	0	0%	0	0%	9	1%	20	3%	707	96%	2	0%	739

Table 37: General Needs Homes let by age of main applicant and local authority (1/4/10 – 31/3/11)

	16 - 24		25-34		35-44		45-54		55-64		65+		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
East Devon	59	22%	85	32%	60	23%	38	14%	17	6%	5	2%	264
Exeter	116	28%	131	32%	77	19%	49	12%	15	4%	21	5%	409
Mid Devon	42	24%	46	27%	29	17%	28	16%	13	8%	15	9%	173
North Devon	31	20%	36	23%	26	17%	43	28%	10	6%	9	6%	155
Plymouth	359	30%	340	28%	223	18%	136	11%	76	6%	73	6%	1,207
South Hams	31	23%	38	28%	17	12%	28	20%	14	10%	9	7%	137
Teignbridge	74	27%	61	22%	58	21%	46	17%	18	7%	19	7%	276
Torbay	38	14%	74	27%	49	18%	50	18%	43	16%	19	7%	273
Torrige	29	24%	33	27%	25	20%	20	16%	11	9%	5	4%	123
West Devon	47	22%	64	30%	49	23%	25	12%	14	7%	12	6%	211
Total	826	26%	908	28%	613	19%	463	14%	231	7%	187	6%	3,228

Table 38: Sheltered Homes let by age of main applicant and local authority (1/4/10 – 31/3/11)

	16 - 54		55-59		60-64		65-69		70-75		75+		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
East Devon	27	22%	14	11%	16	13%	26	21%	8	7%	32	26%	123
Exeter	9	13%	12	17%	15	21%	7	10%	10	14%	19	26%	72
Mid Devon	9	21%	2	5%	4	9%	9	21%	8	19%	11	26%	43
North Devon	6	8%	10	13%	19	24%	16	20%	10	13%	19	24%	80
Plymouth	4	3%	13	10%	27	21%	20	16%	20	16%	43	34%	127
South Hams	2	4%	2	4%	6	11%	12	22%	6	11%	27	49%	55
Teignbridge	11	14%	11	14%	16	21%	12	16%	12	16%	15	19%	77
Torbay	4	6%	3	4%	17	24%	10	14%	12	17%	25	35%	71
Torrige	16	27%	5	8%	11	18%	3	5%	5	8%	20	33%	60
West Devon	0	0%	5	16%	3	10%	7	23%	4	13%	12	39%	31
Total	88	12%	77	10%	134	18%	122	17%	95	13%	223	30%	739

Table 39: General Needs Homes let by age of main applicant and landlord (1/4/10 – 31/3/11)

	16 - 24		25-34		35-44		45-54		55-64		65+		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
Affinity Sutton	31	36%	18	21%	7	8%	11	13%	12	14%	6	7%	85
Cornerstone	13	22%	17	29%	14	24%	10	17%	3	5%	2	3%	59
Devon & Cornwall	85	23%	113	30%	92	25%	62	17%	15	4%	5	1%	372
East Devon DC	36	23%	56	36%	35	23%	18	12%	6	4%	3	2%	154
Exeter CC	48	30%	48	30%	26	16%	22	14%	8	5%	10	6%	162
Guinness	13	22%	20	34%	14	24%	7	12%	2	3%	3	5%	59
Hastoe	9	14%	27	42%	12	18%	11	17%	5	8%	1	2%	65
Jephson	2	67%	0	0%	1	33%	0	0%	0	0%	0	0%	3
Magna	18	36%	11	22%	13	26%	8	16%	0	0%	0	0%	50
Magna West Somerset	1	50%	1	50%	0	0%	0	0%	0	0%	0	0%	2
Mid Devon DC	29	22%	32	25%	25	19%	20	15%	10	8%	14	11%	130
North Devon Homes	14	16%	19	22%	12	14%	24	28%	9	10%	8	9%	86
PCH	236	30%	209	27%	136	18%	78	10%	46	6%	70	9%	775
Raglan	0	0%	2	11%	0	0%	4	21%	10	53%	3	16%	19
Riviera	19	14%	31	23%	14	11%	28	21%	26	20%	14	11%	132
Sanctuary	37	32%	37	32%	20	18%	10	9%	6	5%	4	4%	114
Sarsen	8	47%	3	18%	3	18%	2	12%	1	6%	0	0%	17
Signpost	41	38%	31	29%	20	19%	11	10%	5	5%	0	0%	108
South Devon Rural	0	0%	0	0%	0	0%	0	0%	1	25%	3	75%	4
South Hams	0	0%	2	100%	0	0%	0	0%	0	0%	0	0%	2
SWHS	5	22%	6	26%	5	22%	6	26%	1	4%	0	0%	23
Sovereign	22	31%	27	39%	11	16%	8	11%	1	1%	1	1%	70
Tamar	9	24%	9	24%	8	22%	4	11%	4	11%	3	8%	37
Tarka	21	23%	20	22%	20	22%	17	19%	9	10%	4	4%	91
Teign	30	16%	51	27%	42	23%	30	16%	17	9%	16	9%	186
Tor Homes	45	22%	60	30%	32	16%	36	18%	22	11%	7	3%	202
West Devon Homes	16	17%	22	23%	23	24%	17	18%	10	11%	6	6%	94
Westcountry	38	31%	35	28%	26	21%	18	15%	2	2%	4	3%	123
Yarlington	0	0%	1	25%	2	50%	1	25%	0	0%	0	0%	4
Total	826	26%	908	28%	613	19%	463	14%	231	7%	187	6%	3,228

Table 40: Sheltered Homes let by age of main applicant and landlord (1/4/10 – 31/3/11)

	16 - 54		55-59		60-64		65-69		70-75		75+		Total
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
Affinity Sutton	0	0%	0	0%	1	33%	2	67%	0	0%	0	0%	3
Devon & Cornwall	0	0%	4	6%	11	17%	13	20%	8	13%	28	44%	64
East Devon DC	34	25%	14	10%	18	13%	27	20%	8	6%	33	25%	134
Exeter CC	3	7%	5	12%	8	20%	5	12%	8	20%	12	29%	41
Guinness	1	2%	7	15%	14	29%	7	15%	7	15%	12	25%	48
Hanover	0	0%	0	0%	1	50%	1	50%	0	0%	0	0%	2
Methodist Homes	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%	1
Mid Devon DC	9	23%	5	13%	5	13%	6	15%	5	13%	9	23%	39
North Devon Homes	5	8%	12	18%	10	15%	14	22%	11	17%	13	20%	65
PCH	1	2%	2	5%	10	24%	7	17%	7	17%	15	36%	42
Raglan Housing	1	14%	1	14%	1	14%	1	14%	1	14%	2	29%	7
Riviera	1	3%	0	0%	8	25%	5	16%	4	13%	14	44%	32
Sanctuary	1	4%	2	8%	6	23%	4	15%	6	23%	7	27%	26
Signpost	0	0%	3	25%	4	33%	1	8%	1	8%	3	25%	12
South Devon Rural	0	0%	0	0%	4	57%	1	14%	1	14%	1	14%	7
SWHS	0	0%	0	0%	0	0%	1	50%	1	50%	0	0%	2
Sovereign	0	0%	2	22%	1	11%	0	0%	3	33%	3	33%	9
Tamar	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	1
Tarka	19	32%	6	10%	11	18%	4	7%	4	7%	16	27%	60
Teachers'	0	0%	0	0%	1	17%	1	17%	1	17%	3	50%	6
Teign	9	19%	10	21%	6	13%	7	15%	10	21%	6	13%	48
Tor Homes	1	2%	1	2%	7	15%	7	15%	6	13%	25	53%	47
West Devon Homes	0	0%	3	16%	1	5%	2	11%	2	11%	11	58%	19
Westcountry	2	8%	0	0%	5	21%	6	25%	1	4%	10	42%	24
Total	88	12%	77	10%	134	18%	122	17%	95	13%	223	30%	739

Table 41: General Needs Homes let by landlord and whether applicant was a downsizing tenant (1/4/10 – 31/3/11)

	No. of lets to downsizing tenants	Total no. of lets	% of total lets to downsizing tenants
Affinity Sutton	8	85	9%
Cornerstone	0	59	0%
Devon & Cornwall Housing	5	372	1%
East Devon District Council	5	154	3%
Exeter City Council	4	162	2%
Guinness	4	59	7%
Hastoe	0	65	0%
Jephson	0	3	0%
Magna	0	50	0%
Magna West Somerset	0	2	0%
Mid Devon District Council	6	130	5%
North Devon Homes	3	86	3%
Plymouth Community Homes	51	775	7%
Raglan	1	19	5%
Riviera	4	132	3%
Sanctuary	1	114	1%
Sarsen	0	17	0%
Signpost	2	108	2%
South Devon Rural Housing	0	4	0%
South Hams	0	2	0%
South Western Housing Society	1	23	4%
Sovereign South & West	0	70	0%
Tamar	3	37	8%
Tarka	3	91	3%
Teign	10	186	5%
Tor Homes	11	202	5%
West Devon Homes	8	94	9%
Westcountry	7	123	6%
Yarlington	0	4	0%
Total	137	3,228	4%

Table 42: Sheltered Homes let by landlord and whether applicant was a downsizing tenant (1/4/10 – 31/3/11)

	No. of lets to downsizing tenants	Total no. of lets	% of total lets to downsizing tenants
Affinity Sutton	1	3	33%
Devon & Cornwall	6	64	9%
East Devon DC	24	134	18%
Exeter CC	7	41	17%
Guinness	0	48	0%
Hanover	0	2	0%
Methodist Homes	0	1	0%
Mid Devon DC	5	39	13%
North Devon Homes	7	65	11%
Plymouth Community Homes	7	42	17%
Raglan Housing	1	7	14%
Riviera Housing Trust	2	32	6%
Sanctuary	0	26	0%
Signpost	0	12	0%
South Devon Rural	0	7	0%
South Western Housing Society	0	2	0%
Sovereign South & West	2	9	22%
Tamar	0	1	0%
Tarka	3	60	5%
Teachers'	0	6	0%
Teign	7	48	15%
Tor Homes	7	47	15%
West Devon Homes	1	19	5%
Westcountry	2	24	8%
Total	82	739	11%

Table 43: General Needs Homes let by Accessibility (1/4/10 – 31/3/11)

Accessibility Need (Applicant)								
Accessibility Details (Property)	1. Wheelchair Accessible	2. Part Wheelchair	3. Lifetime home	4. Step free	5. Max of 3 steps	6. General needs	Not specified	Total (Properties)
1. Wheelchair Accessible	8	2	0	2	0	1	10	23
2. Part Wheelchair	1	3	0	3	0	11	5	23
3. Lifetime home	0	0	0	0	0	1	2	3
4. Step free	8	5	3	23	11	68	116	234
5. Maximum of 3 steps	2	4	4	36	59	252	292	649
6. General needs	10	7	18	40	66	1,147	886	2,174
Not specified	0	1	1	0	2	22	96	122
Total (Applicants)	29	22	26	104	138	1,502	1,407	3,228

For example: 5 of the 234 step free homes were let to applicants assessed as having a Part Wheelchair need and 2 of the 29 applicants assessed as needing Wheelchair Accessible housing were housed in homes with a maximum of 3 steps.

Table 44: General Needs Homes let by Accessibility: 1/4/10 – 31/3/11 (% of applicants)

Accessibility Need (Applicant)								
Accessibility Details (Property)	1. Wheelchair Accessible	2. Part Wheelchair	3. Lifetime home	4. Step free	5. Max of 3 steps	6. General needs	Not specified	Total (% of properties)
1. Wheelchair Accessible	28%	9%	0%	2%	0%	0%	1%	1%
2. Part Wheelchair	3%	14%	0%	3%	0%	1%	0%	1%
3. Lifetime home	0%	0%	0%	0%	0%	0%	0%	0%
4. Step free	28%	23%	12%	22%	8%	5%	8%	7%
5. Maximum of 3 steps	7%	18%	15%	35%	43%	17%	21%	20%
6. General needs	34%	32%	69%	38%	48%	76%	63%	67%
Not specified	0%	5%	4%	0%	1%	1%	7%	4%
Total	100%	100%	100%	100%	100%	100%	100%	100%

For example: 34% of the applicants who had been assessed as needing a Wheelchair accessible home were housed in general needs housing

Table 45: General Needs Homes let by Accessibility: 1/4/10 – 31/3/11 (% of properties)

Accessibility Need (Applicant)								
Accessibility Details (Property)	1. Wheelchair Accessible	2. Part Wheelchair	3. Lifetime home	4. Step free	5. Max of 3 steps	6. General needs	Not specified	Total
1. Wheelchair Accessible	35%	9%	0%	9%	0%	4%	43%	100%
2. Part Wheelchair	4%	13%	0%	13%	0%	48%	22%	100%
3. Lifetime home	0%	0%	0%	0%	0%	33%	67%	100%
4. Step free	3%	2%	1%	10%	5%	29%	50%	100%
5. Maximum of 3 steps	0%	1%	1%	6%	9%	39%	45%	100%
6. General needs	0%	0%	1%	2%	3%	53%	41%	100%
Not specified	0%	1%	1%	0%	2%	18%	79%	100%
Total (% of applicants)	1%	1%	1%	3%	4%	47%	44%	100%

For example: 35% of the Wheelchair Accessible homes were let to applicants assessed as having a need for Wheelchair Accessible housing, and 9% were let to applicants assessed as having a need for Step free housing

Table 46: Sheltered Homes let by Accessibility: 1/4/10 – 31/3/11

Accessibility Need (Applicant)								
Accessibility Details (Property)	1. Wheelchair Accessible	2. Part Wheelchair	3. Lifetime home	4. Step free	5. Max of 3 steps	6. General needs	Not specified	Total (Properties)
1. Wheelchair Accessible	2	1	1	5	4	1	18	32
2. Part Wheelchair	2	0	0	2	1	5	21	31
3. Lifetime home	0	0	0	0	0	1	0	1
4. Step free	9	3	2	63	15	50	120	262
5. Maximum of 3 steps	0	1	6	41	22	69	147	286
6. General needs	2	0	0	13	13	43	32	103
Not specified	1	1	1	1	0	1	19	24
Total (Applicants)	16	6	10	125	55	170	357	739

For example: 63 of the 262 step free sheltered homes were let to applicants assessed as having a Step free need and 4 of the 55 applicants assessed as needing a home with a maximum of 3 steps were housed in Wheelchair accessible sheltered accommodation

Table 47: Sheltered Homes let by Accessibility: 1/4/10 – 31/3/11 (% of applicants)

Accessibility Need (Applicant)								
Accessibility Details (Property)	1. Wheelchair Accessible	2. Part Wheelchair	3. Lifetime home	4. Step free	5. Max of 3 steps	6. General needs	Not specified	Total (% of properties)
1. Wheelchair Accessible	13%	17%	10%	4%	7%	1%	5%	4%
2. Part Wheelchair	13%	0%	0%	2%	2%	3%	6%	4%
3. Lifetime home	0%	0%	0%	0%	0%	1%	0%	0%
4. Step free	56%	50%	20%	50%	27%	29%	34%	35%
5. Maximum of 3 steps	0%	17%	60%	33%	40%	41%	41%	39%
6. General needs	13%	0%	0%	10%	24%	25%	9%	14%
Not specified	6%	17%	10%	1%	0%	1%	5%	3%
Total	100%	100%	100%	100%	100%	100%	100%	100%

For example: 50% of the applicants who had been assessed as needing a Part Wheelchair home were housed in step free sheltered housing

Table 48: Sheltered Homes let by Accessibility: 1/4/10 – 31/3/11 (% of properties)

Accessibility Need (Applicant)								
Accessibility Details (Property)	1. Wheelchair Accessible	2. Part Wheelchair	3. Lifetime home	4. Step free	5. Max of 3 steps	6. General needs	Not specified	Total
1. Wheelchair Accessible	6%	3%	3%	16%	13%	3%	56%	100%
2. Part Wheelchair	6%	0%	0%	6%	3%	16%	68%	100%
3. Lifetime home	0%	0%	0%	0%	0%	100%	0%	100%
4. Step free	3%	1%	1%	24%	6%	19%	46%	100%
5. Maximum of 3 steps	0%	0%	2%	14%	8%	24%	51%	100%
6. General needs	2%	0%	0%	13%	13%	42%	31%	100%
Not specified	4%	4%	4%	4%	0%	4%	79%	100%
Total (% of applicants)	2%	1%	1%	17%	7%	23%	48%	100%

For example: 6% of the Wheelchair Accessible sheltered homes were let to applicants assessed as having a need for Wheelchair Accessible housing, and 13% were let to applicants assessed as having a need for a home with a maximum of 3 steps

Table 49: Cross border moves (2 June 2010 – 31 March 2011).

MOVING FROM	MOVING TO										Total
	East Devon	Exeter	Mid Devon	North Devon	Plymouth	South Hams	Teignbridge	Torbay	Torrige	West Devon	
East Devon		16	13	0	0	1	1	0	0	0	31
Exeter	31		38	2	4	2	9	3	3	9	101
Mid Devon	11	8		2	3	0	1	3	2	4	34
North Devon	2	3	2		1	2	1	0	8	3	22
Plymouth	5	4	5	4		30	4	3	2	11	68
South Hams	2	3	0	0	19		6	10	0	4	44
Teignbridge	3	15	4	5	4	12		14	4	6	67
Torbay	2	9	4	0	7	17	31		2	4	76
Torrige	0	0	2	9	0	2	0	0		5	18
West Devon	3	2	2	0	9	0	1	1	3		21
Outside Devon	10	9	12	14	34	15	11	13	2	7	127
Total	59	60	70	22	47	66	54	34	24	46	482

Table 50 (Part 1): Offer Rejection Reasons by landlord (Offers made 01.01.2011 – 31.03.2011)

	Affinity Sutton	Cornerstone	Devon & Cornwall Housing	East Devon District Council	Exeter City Council	Guinness	Hanover Housing Association	Jephson Housing Association	Magna Housing Association	Mid Devon District Council	North Devon Homes	Plymouth Community Homes	Raglan Housing	Riviera Housing Trust	Sanctuary Housing Association	Sarsen Housing Association	Signpost Housing Association	South Devon Rural Housing	South Western Housing Society	Sovereign South & West	Tamar Housing Society	Tarka Housing Limited	Teign Housing	Tor Homes	West Devon Homes Limited	Westcountry Housing	Yarlington Housing Group	Total
Anti social Behavior	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	4
Area unsafe	0	0	0	0	1	0	0	0	0	0	0	4	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	7
Bedrooms Too Small	3	1	0	0	1	0	0	0	0	0	0	3	0	1	1	0	0	0	0	0	0	0	1	4	0	0	0	15
Can't afford to move	0	1	2	0	1	1	0	0	0	0	0	3	0	1	3	0	0	1	0	0	0	0	2	0	0	0	0	15
Change of circumstances	7	1	7	4	6	3	0	0	1	2	3	18	0	7	5	0	0	0	0	0	0	0	10	7	0	0	0	81
Changed circumstances	4	0	24	3	5	6	1	0	8	10	4	63	1	37	27	0	5	0	0	6	1	2	14	19	28	9	2	279
Condition not satisfactory	0	0	1	0	3	0	0	0	0	0	0	8	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	15
Did not like area	3	0	2	1	4	2	0	0	0	1	4	35	0	7	5	0	2	0	0	0	0	2	8	3	0	0	0	79
Did not respond to offer	5	2	0	0	3	0	0	0	0	2	0	5	0	0	6	0	4	0	0	1	0	0	1	0	0	0	0	29
Garden unsuitable	0	0	3	0	0	0	0	0	0	0	1	4	0	0	0	0	0	0	0	0	0	0	3	1	0	0	0	12
Health Reasons	0	0	7	2	2	1	0	0	0	2	4	7	0	2	1	0	1	0	0	1	0	0	2	7	0	0	0	39
Health reasons	0	0	6	1	6	2	0	0	0	0	1	10	0	2	7	0	0	0	0	1	1	0	4	2	7	3	1	54
Incomplete agency information	0	0	0	0	0	0	0	0	1	0	0	2	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	5
Lack of facilities	0	0	0	0	0	0	0	0	0	0	1	2	0	2	1	0	0	0	0	0	0	0	1	1	1	0	0	9
Landlord not prepared to accept	0	0	2	0	0	0	0	1	0	0	0	6	0	0	0	1	0	0	0	1	0	0	4	0	1	0	0	16
Local lettings plan	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Neighbours	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	3

Table 50 (Part 2): Offer Rejection Reasons by landlord (Offers made 01.01.2011 – 31.03.2011)

	Affinity Sutton	Cornerstone	Devon & Cornwall Housing	East Devon District Council	Exeter City Council	Guinness	Hanover Housing Association	Jephson Housing Association	Magna Housing Association	Mid Devon District Council	North Devon Homes	Plymouth Community Homes	Raglan Housing	Riviera Housing Trust	Sanctuary Housing Association	Sarsen Housing Association	Signpost Housing Association	South Devon Rural Housing	South Western Housing Society	Sovereign South & West	Tamar Housing Society	Tarka Housing Limited	Teign Housing	Tor Homes	West Devon Homes Limited	Westcountry Housing	Yarlington Housing Group	Total
No reason given	0	0	1	0	5	0	0	0	0	1	3	2	0	0	2	0	1	0	0	0	0	0	0	1	0	0	0	16
Not ready to live independently	0	0	0	0	1	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	3
Offered on another shortlist	1	0	2	0	1	0	0	0	2	0	1	7	1	5	5	1	0	0	0	2	0	0	0	0	1	2	0	31
Property not adaptable	0	0	1	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	
Property too far from amenities	0	0	1	0	0	0	0	0	0	0	2	3	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	8
Property too far from family/friends	0	0	5	0	2	0	0	0	1	0	2	2	0	0	3	0	0	0	0	0	0	0	1	0	0	0	0	16
Too far from schools	0	0	1	2	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	4
Property too far from work	0	0	4	1	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
Property too small	0	0	6	0	6	0	0	0	0	0	4	8	0	0	3	0	1	0	0	0	0	0	5	1	2	0	0	36
Rent arrears	0	4	0	0	7	0	0	0	1	0	0	3	0	2	2	0	0	0	0	0	0	0	1	1	0	1	0	22
Requires ground floor	0	0	0	0	0	0	1	0	0	1	0	0	0	7	4	0	0	0	0	1	0	0	0	0	3	0	0	17
Risk or public safety	0	0	1	0	0	0	0	1	0	0	0	1	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	5
Suspected fraudulent app	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Unreasonable refusal	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	2
Will not accept as tenant	0	0	0	0	0	0	0	0	0	0	0	2	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	5
Wrong floor level	0	0	0	0	3	0	0	0	0	0	0	3	0	2	2	1	0	0	0	0	0	0	1	0	1	0	0	13
Wrong heating type	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Total	23	9	78	14	59	16	2	3	15	20	30	208	2	77	84	3	15	1	1	13	3	4	62	51	44	15	3	855