

Plymouth Community Homes

About us



Plymouth Community Homes (PCH) is Plymouth's largest social landlord with over 14,000 properties providing homes to over 35,000 people in Plymouth.

At PCH we have three main areas that we concentrate on:

People – to focus on people's needs and aspirations and become the housing provider of choice

Pounds – to look after our pounds to stay financially strong to achieve our goals

Place – to create thriving places where people want to live and work

When you become a resident of PCH, you don't just get the keys to your home; you become part of the PCH family and we're here to offer you with help, support and guidance where needed.

Take a look at just some of the things we offer our residents:

MyPCH

Don't want to spend all your time on hold on the phone waiting to report a repair? We have an online portal that residents can register for which allows you to check your rent balance, pay your rent online, report repairs or contact us.

New Home, New You

Moving into a new home is an exciting time and brings lots of change and New Home, New You is aimed at helping you make small changes to live a happy, healthy lifestyle. We can offer you free vegetable bags to be able to cook healthy meals - as well as the cookery skills to do so. You'll be able to access advice and incentives to help you quit smoking, drinking or whatever your personal goals may be.

Resident Involvement

We offer lots of ways to get involved with PCH, no matter how much time you may have spare. We're always looking for ways to improve the services we offer and we want our residents to help us change the way we work with you. Whether you want to be involved online, in your area or involved in change at Board level, there are literally dozens of ways to be involved!

Learn for free

This is our free training for PCH residents. We offer a wide variety of free training, clubs and activities. We run first aid, cookery, maths and English courses as well as training in a whole host of other areas. Our Learn for free courses can help you build your CV to help you get the skills you need to reach your goals.

Job Clubs

We hold job clubs at several libraries around the city that helps you with things like CV writing and interview skills to help you get into that job you want.

Clubs and activities

We have lots of free clubs and activities that you can get involved in. Want to improve your photography skills – join photography club. Want to learn new arts and crafts – join craft club. Want to learn new computer skills – well, you get the point! We also have a range of coffee mornings, tea, toast and games afternoons as well as various other activities throughout the year.

Resident Awards

We recognise residents who have gone the extra mile for their neighbours or their local area. We hold an annual awards ceremony to appreciate those people who have stood out in their community.

Estate walkabouts

You can join us on a walk around your neighbourhood and tell us how you think things can be improved. We'll meet you so you can tell us what needs fixing or improving, we'll make a note of it and when we head back to the office we'll get it sorted.

Neighbourhood plans

Each year we put together a neighbourhood plan which explains the main issues affecting your neighbourhood and what needs to be done to make it a better place to live.

Adaptations

As your needs change, you may find that your home needs to have adjustments made to help you remain independent for longer. Whether it's due to a disability, long-term illness or getting older, you may be able to receive equipment or adaptations to help.

Video repair guides

We want to help our residents as much as possible, but from time to time there may be some basic repairs around your home that you can fix. To help you out, we have created some videos on how to fix the most common faults which happen around your home.

Contents Insurance

We offer a scheme along with the National Housing Federation called My Home Contents Insurance which can offer residents the chance to insure the contents of their home in an easy, affordable way.

Housing with support

We provide homes for people across the city with varying levels of need. Our Housing with support is specially tailored for people aged over 55 who have a need for accommodation with extra support. Our schemes can provide you with a comfortable environment that enables you to keep the independence of having your own home.