

make it happen

Plymouth
Community Homes



Local Lettings Plan

Teats Hill Flats

&

Artillery Place

Index

- 1. Introduction**
- 2. Purpose**
- 3. Lettings**
- 4. Eligibility, Verification & Refusal of Applicants**
- 5. Crime & Anti-Social Behaviour**
- 6. Drug and Alcohol Misuse**
- 7. Harassment**
- 8. Nuisance**
- 9. Other Breaches of Tenancy**
- 10. Arrears**
- 11. Community Sustainability**
- 12. Equalities Statement**
- 13. Tenancy Types**
- 14. Monitoring and Review**

1.0 Introduction

There are 78 homes within the catchment area of this plan, including a mixture of flats and maisonettes ranging from 1 to 4 bedrooms. The neighbourhood housing consists of both rental and leasehold properties and is located in the Coxside area of Plymouth.

Teats Hill Flats and Artillery Place are both subject to significant regeneration at present, which will be ongoing throughout 2019 and into early 2020. The purpose of this is to create a neighbourhood of choice where families and individuals enjoying living in affordable social housing.

This plan aims to complement the regeneration of this area within the parameters set out below.

2.0 Purpose

- 2.1 To ensure new lettings within this area help achieve a sustainable and balanced community that will contribute to meeting the housing needs of the whole community in the long term.
- 2.2 To help create and maintain the estate as a place where people want to live and are happy to stay.
- 2.3 To help develop a sustainable, balanced and cohesive community by including a broad section and proportionate number of residents from a variety of social and economic backgrounds.
- 2.4 To be used as a guide for allocations, transfers and any future choice-based lettings adverts. The plan will apply to the allocation of rented homes.
- 2.5 To achieve a fair balance between the needs of the existing community and the housing needs of the wider community of Plymouth.
- 2.6 To attain a mixture of child density and occupancy levels to encourage sustainability.
- 2.7 To make the best use of the housing stock.

3.0 Lettings

- 3.1 This Local Lettings Plan applies to the streets mentioned for the Coxside/Teats Hill area of Plymouth. This is comprised of: - Teats Hill Flats & Artillery Place.
- 3.2 New Homes
 - We will advertise the homes through the Devon Home Choice system. The standard information with regard to property attributes and rent levels will be included.

- Applicants may be matched to a property based on their housing needs assessment.
- Where properties are advertised with specific preferences, these will only apply to applicants on Devon Home Choice.

4.0 Eligibility, Verification & Refusal of Applicants

- 4.1 We will require from the applicant proof of their identity and address if they are being considered for housing, prior to a property being offered. A pre-tenancy assessment and affordability check will also be completed before an offer can be made.
- 4.2 As a member of Devon Home Choice we can, as part of the checking process, visit the applicant in their home, before we consider making an offer of a tenancy.
- 4.3 As a member of Devon Home Choice, we have the right to carry out any enquiries deemed necessary. Therefore, this entitles us to have access to any information we need in connection with the housing application. This might include information about any former tenancies or information about previous criminal convictions.
- 4.4 As part of the assessment of suitability for a tenancy under Devon Home Choice, we are authorised to liaise with Devon and Cornwall Constabulary to disclose any relevant information about the applicant and their household relating to convictions for arson, offences involving violence, offences of a sexual nature or convictions for possession, supply or possession with intent to supply any illegal drugs/substances and extremism.
- 4.5 Refusals
- We reserve the right to refuse the application if it does not adhere to the principles of the local lettings policy or contravenes our principles. Such refusals should however be consistent with other overarching policies and agreements that may exist.
 - All offers of accommodation will be subject to the policies of Plymouth Community Homes. We will inform an unsuccessful applicant of the reason behind our decision. Applicants can request a copy of the Plymouth Community Homes Allocations Policy.
 - All offers of a tenancy made will be provisional until confirmed. Plymouth Community Homes reserves the right not to proceed with an offer where, there is insufficient evidence to support an application, there has been a previous or current history of tenancy breaches or any offered tenancy is likely not to be sustainable or affordable.

If we assess that the applicant does not meet this criteria, we may not offer a home at this scheme.

5.0 Crime and Anti-Social Behaviour

Only applicants who have not been involved in incidents of crime, anti-social behaviour, harassment or nuisance within the last 5 years will be considered.

If an applicant or member of the household has a history of crime or anti-social behaviour not covered by the above, which has resulted in formal or informal action taken by any Registered Social Landlord, Local Authority, Private Landlord or the Police, an application may be accepted however a full risk assessment may be required which will also consider the following:

- Whether there has ever been any legal action for crime or anti-social behaviour (e.g. Anti-Social Behaviour Order, Criminal Behaviour Order, Civil and Criminal injunctions etc.)
- Whether a Notice of Seeking Possession has been served within the last 5 years for any breaches of tenancy.
- Whether any other formal or informal tenancy action has been taken within the last 5 years (e.g. Acceptable Behaviour Contracts, Formal Warnings etc.)
- Whether there has been any involvement with the Family Intensive Intervention Project, or the Individual Intensive Intervention Project.
- Whether the applicant or any other person included in the application has previously been evicted.
- Whether a demotion of tenancy has ever been obtained.
- Whether there are any current convictions or cautions which may create a potential risk to the household, neighbours, Plymouth Community Homes staff/contractors or the wider community.

6.0 Drug and Alcohol Misuse

Any applicant or household member with a current dependency on illegal drugs or alcohol, or who has had a dependency within the last 12 months will not be considered.

If an applicant or household member had a dependency on illegal drugs or alcohol more than 12 months ago but within the last 5 years, they may be considered but a full risk assessment will be required.

Any applicant or household member currently taking a prescribed drug substitute (e.g. methadone) and engaging with support services may be considered for this scheme but a full risk assessment will be required.

Applicants will not be considered if:-

- An applicant or household member has been cautioned for any drugs or alcohol related offences within the last 2 years.
- An applicant or household member has been convicted for any drugs or alcohol related offences within the last 5 years.

7.0 Harassment

A full risk assessment may be required if an applicant or household member has received a caution for harassment within the last 12 months or has received a conviction for harassment/stalking within the last 5 years.

8.0 Nuisance

A full risk assessment may be required if an applicant or household member has had any formal or informal action taken against them for behaviour which has caused a nuisance or annoyance or interfered with the peace, comfort or convenience of other people living in their community within the last 5 years.

9.0 Other Breaches of Tenancy

If an applicant or household member has had any formal or informal action taken against them for tenancy breaches by a Registered Social Landlord or Local Authority or Private Landlord within the last 5 years, a risk assessment may be required. Examples of tenancy breaches include, but are not limited to, poor condition of property, unauthorised alterations and untidy gardens.

10.0 Arrears

We will not normally consider the application if the applicant owes over £500 to Plymouth Community Homes or any other landlord (e.g. rent arrears, court costs, rechargeable repairs)

A provisional offer may be made to an applicant who owes under £500 to Plymouth Community Homes or any other landlord (e.g. rent arrears, court costs, rechargeable repairs) providing they have a repayment agreement in place and have been making regular payments as agreed. Refer to PCH's Tenancy Allocation Policy Section 5 – 'Allocations and Debt'.

11.0 Community Sustainability

- 11.1 The intention of this local lettings plan is to consider applicants with a diverse range of needs and requirements in order to create a sustainable community.
- 11.2 We will only house applicants who have been assessed as vulnerable, e.g. applicants with mental health issues, if they are engaging with appropriate support

services. An applicant may be excluded if they seem unlikely to meet the conditions of a general needs dwelling without additional support and we are unable to determine that appropriate support is available and in place at the time of letting.

- 11.3 A risk assessment may be required where particular vulnerabilities have been declared on the pre-tenancy assessment.

12.0 Equalities Statement

- 12.1 Plymouth Community Homes is committed to equality of opportunity, for all the services provided. We aim to ensure that all applicants receive equal and fair treatment, free from direct or indirect discrimination on any grounds, including disability, race, ethnic origin, colour, religion, age, gender, marital status and sexual orientation.
- 12.2 We recognise that equality is very much part of our job and is not merely another initiative or add-on. Equalities issues are seen as fundamental to good management, with equalities monitoring being part of general service monitoring.

13.0 Tenancy Types

13.1 New Plymouth Community Homes' Tenants

If the applicant is a new tenant to Plymouth Community Homes, they will be given a Plymouth Community Homes Assured Shorthold tenancy.

13.2 Existing Plymouth Community Homes' Tenants

If the applicant is an existing tenant of Plymouth Community Homes they will retain their existing tenancy type.

14.0 Monitoring and Review

We will carefully monitor the allocations process and how the estate is forming to identify areas that we may need to review regarding future allocations of the estate.

We will collect and monitor the following information:

- number of refusals of offers and reasons
- number of transfers
- number of exchanges
- number and type of complaints about allocations
- number and type of complaints about anti-social behaviour
- number of children housed
- number and ethnicity of those housed
- origin of application

- number of re-lets
- reasons why tenants move out

We will review this policy annually. If we don't review it within eighteen months, it will cease to have effect. The annual review will include:

- identifying any trends or common complaints
- making policy recommendations
- explaining targets not met or exceeded
- analysing differences between different agencies results
- setting objectives and agreeing action plans, if appropriate
- setting new targets, if appropriate.

Plymouth Community Homes

Signature: M Bailey

Print Name: Mark Bailey

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Date: 22.10.19