

## Devon Home Choice Smartphone App Guide

### What is it?

The App can be used to view and bid for homes being advertised on Devon Home Choice, and check the progress of previous bids.

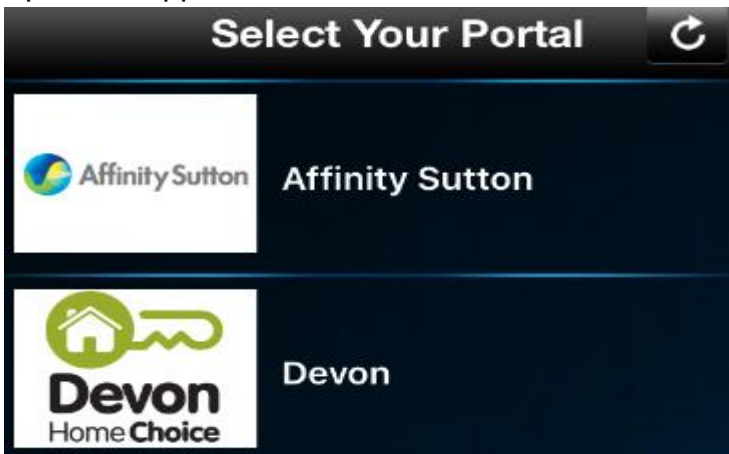
### Downloading the App

The App can be downloaded onto:

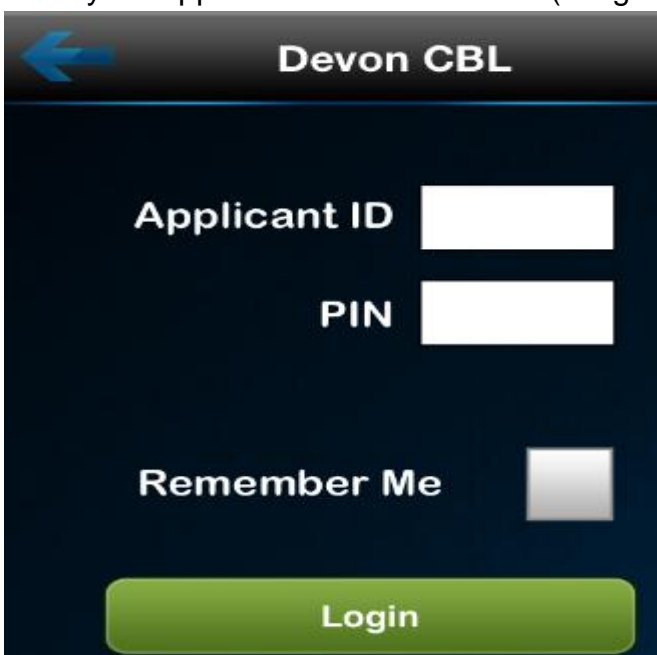
- **Android** phones or tablets from the Play Store by using this link: <http://tinyurl.com/DHCAndroid>
- **Apple** iPhones or iPads from the App Store by using this link: <http://tinyurl.com/DHCApple>

### Logging in

Open the App and click on Devon



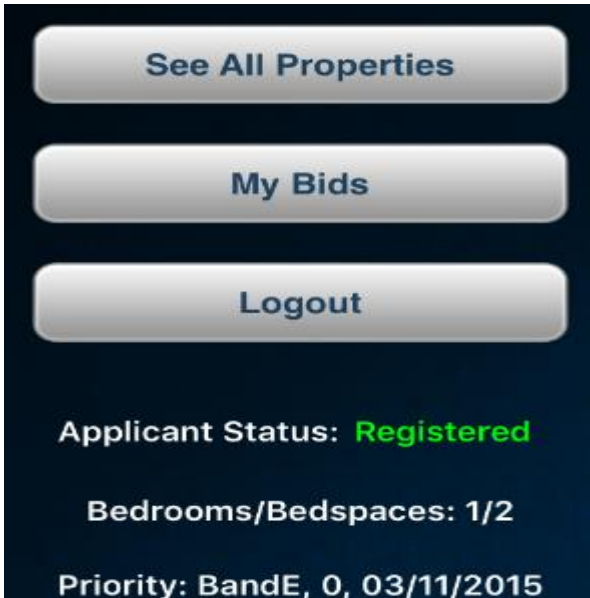
Enter your Applicant ID and Password (9 digit PIN number) and click Login



Selecting 'Remember Me' will mean that you do not need to login when you re-open the App.

## Devon Home Choice Smartphone App Guide

From the initial screen you can choose to view properties or check on the progress of bids you have made.

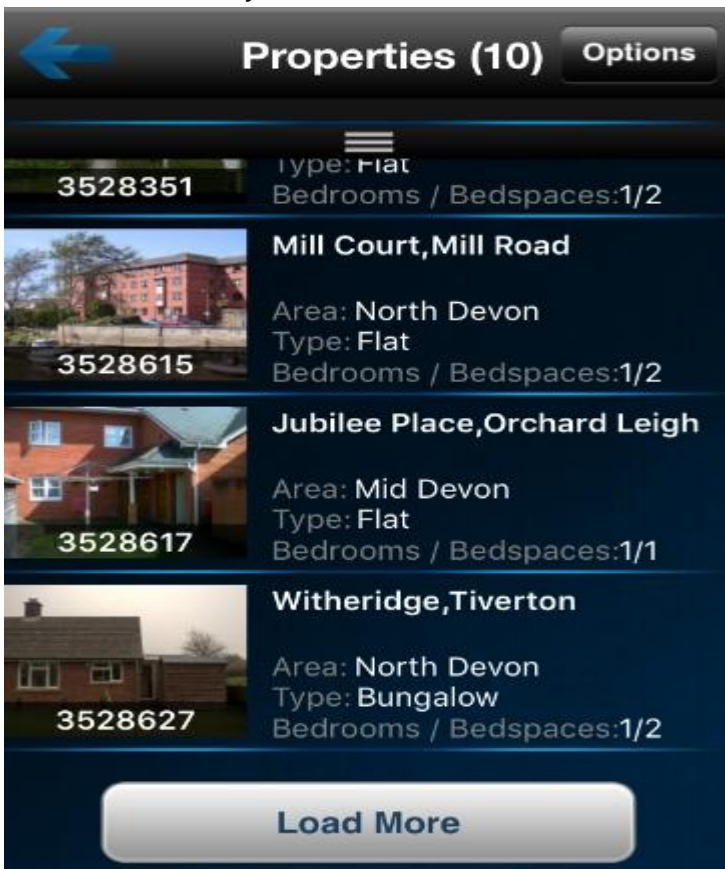


The information at the bottom of the screen shows:

- The status of your application (Registered means that you can bid for homes)
- The size of home you have been assessed as needing
- The number of people in your household (bedspaces)
- Your Band
- Your Band Start Date.

### Viewing and searching for properties

The first time you login and click on 'See All Properties' you will see all properties that match the size of home you have been assessed as needing.

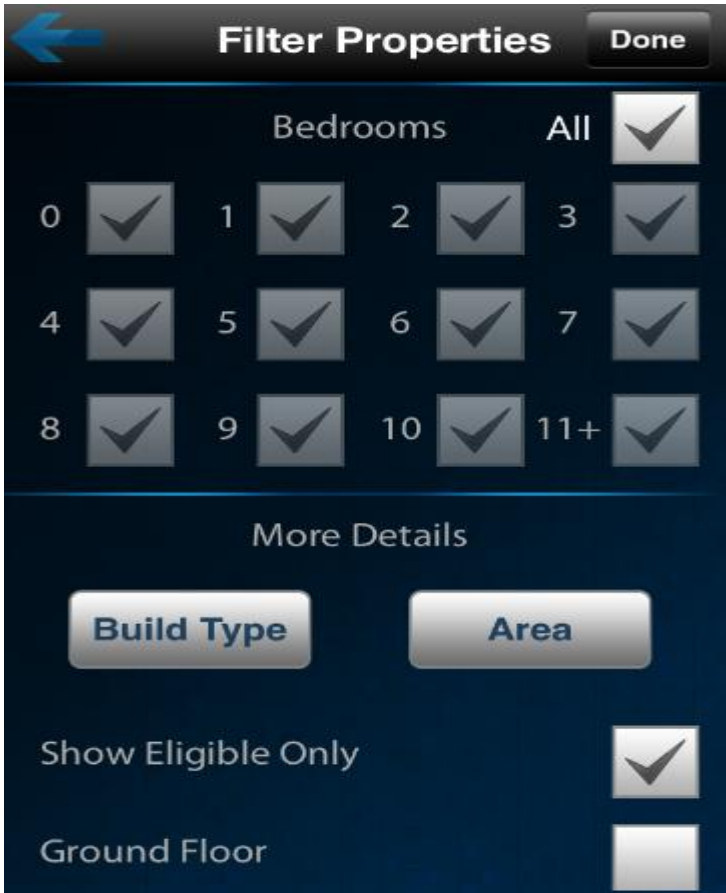


10 properties are initially shown.

Click 'Load More' at the bottom of the screen to see more properties

## Devon Home Choice Smartphone App Guide

Click on Options to search for particular types of property or those in a particular area. Ticking 'Show Eligible Only' will only show those homes that you are eligible to bid for.

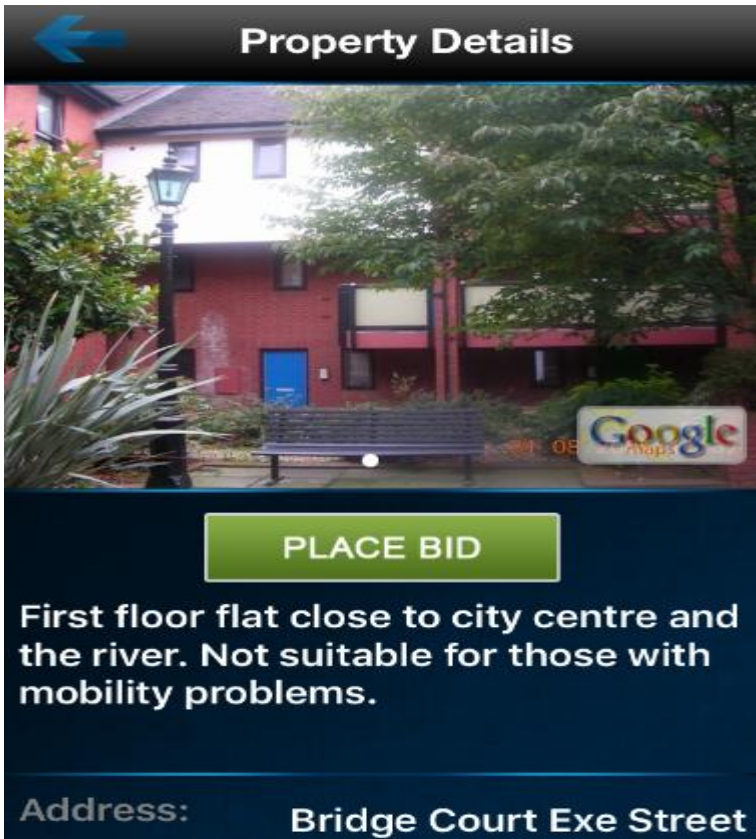


Any search options you select will be remembered. This means that you don't need to set the search options each time you use the App

Click Done to see properties that match your search

Click on a property to see the full details

## Devon Home Choice Smartphone App Guide



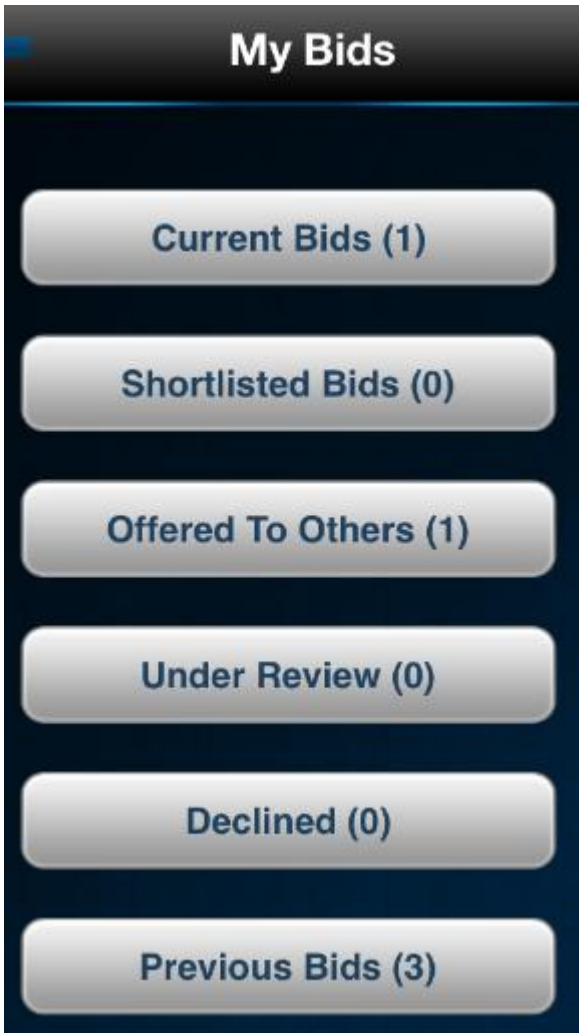
Click the Google maps logo to view the property on a map. Pinch the map to zoom in or out.

Click Place Bid to bid for the property

A message will be displayed to confirm your bid has been placed

You can check the progress of bids you have made by clicking on My Bids from the initial screen (see page 1).

## Devon Home Choice Smartphone App Guide



Current bids – bids on homes that are still being advertised

Shortlisted bids – details of a property that you are being considered for

Offered to Others – the property has been offered to someone else, but not yet been let

Under Review – the landlord has not yet updated these properties

Declined – properties where you have declined an offer or been declined by a landlord

Previous Bids – properties that have been let to someone else